



NOISE COMPLAINTS

Noise Bylaw No. 1432



ACCEPTABLE NOISE

Certain types of noise are permitted under the bylaw:

- ✓ Emergency vehicles (police, fire, ambulance)
- ✓ Vehicle horns used as a warning signal
- ✓ City, government or utility companies engaged in necessary work.
- ✓ Construction projects authorized by Council .
- ✓ Church bells
- ✓ Unloading or delivery of products necessary for essential services (e.g. garbage trucks, grocery store delivery trucks, etc.)
- ✓ Parades or other public events authorized by Council.



UNACCEPTABLE NOISE



Certain types of noise are prohibited including:

- × Loud music after 11 pm or before 9 am.
- × Loud music between 9 am and 11 pm that can be heard more than 61 m (200 feet) in any direction.
- × Animals/birds that persistently cry, bark or howl.
- × Vehicle noise that can be heard beyond 150 metres (492 feet).
- × Idling a diesel engine, truck or bus for more than 15 minutes.
- × Construction or excavation noise after 9 pm and before 7 am (Mon – Sat) OR after 6 pm and before 9 am (Sunday & statutory holidays)
- × Use of yard maintenance equipment before 7 am or after 9 pm.
- × Loading or delivery of materials before 7 am or after 9 pm in a residential area.
- × Use of equipment to prepare land for blasting before 7 am or after 5 pm Monday to Saturday OR at any time on Sunday or statutory holidays.

MAKING A NOISE COMPLAINT

To make a complaint you need to provide:

- Nature of the noise (music, construction)
- Time, date and duration of the noise.
- Location of the complaint.
- Your name, address, phone number and email.



Complaints can be submitted in person, by mail, by email or by phone.
Your contact information will be kept confidential.

After-hours complaints (after 4 pm, before 8 a or on weekends) that require immediate attention should be directed to the Oceanside RCMP at 250 248-6111.

WHAT HAPPENS AFTER A COMPLAINT IS FILED?



- A bylaw officer will review the complaint.
- Officer will contact the property owner and/or occupant and issue a verbal warning.
- If complaints persist, owner/occupant may receive a written warning.
- If complaints continue, a bylaw officer may issue a fine for each subsequent offence.

Information is for convenience only. Contact staff to discuss current and applicable bylaws.

Administration Department

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General Inquiries: 250 954-3080

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