

*The City of Parksville is located on the traditional territory of the Coast Salish Nations, home to the Snaw-Naw-As First Nation and the Qualicum First Nation.*

## **Administration Department**

250 954-4650

[bylaw@parksville.ca](mailto:bylaw@parksville.ca)

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[parksville.ca](http://parksville.ca)



# **NOISE COMPLAINTS**

The City's bylaw compliance department provides the citizens of Parksville with a variety of services related to regulatory issues. Bylaw officers work primarily on a complaint-driven basis, in accordance with Council Policy No. 3.33. The bylaw compliance department attempts, where possible, to gain compliance with the municipal bylaws before resorting to enforcement actions such as issuing tickets or seeking stronger legal solutions.

[Noise Bylaw No. 1432](#)

October 2024



## ACCEPTABLE NOISE

Certain types of noise are permitted:

- Emergency vehicles (police, fire, ambulance).
- Vehicle horns used as a warning signal.
- City, government or utility companies engaged in necessary work.
- Construction projects authorized by Council.
- Church bells.
- Unloading or delivery of products necessary for essential services (e.g. garbage trucks, grocery store delivery trucks, etc).
- Parades or other public events authorized by Council.



### MAKING A NOISE COMPLAINT

To make a complaint you need to provide:

- Nature of the noise (music, construction)
- Time, date and duration of the noise.
- Location of the complaint.
- Your name, address, phone number and email.

### WHAT HAPPENS AFTER A COMPLAINT IS FILED?

- A bylaw compliance officer will review the complaint
- Bylaw officer will contact the property owner and/or occupant and issue a verbal warning.
- If complaints persist, owner/occupant may receive a written warning.
- If complaints continue, a bylaw officer may issue a fine for each subsequent offence.



## UNACCEPTABLE NOISE

Certain types of noise are prohibited including:

- Loud music after 11 pm or before 9 am.
- Loud music between 9 am and 11 pm that can be heard more than 200 feet in any direction.
- Animals/birds that persistently cry, bark or howl.
- Vehicle noise that can be heard beyond 492 feet.
- Idling a diesel engine, truck or bus for more than 15 minutes.
- Construction or excavation noise after 9 pm and before 7 am (Monday to Saturday) OR after 6 pm and before 9 am (Sunday and statutory holidays)
- Use of yard maintenance equipment before 7 am or after 9 pm.
- Loading or delivery of materials before 7 am or after 9 pm in a residential area.
- Use of equipment to prepare land for blasting before 7 am or after 5 pm, Monday to Saturday OR at any time on Sunday or statutory holidays.



**Complaints can be submitted in person, by mail, by email or by phone. Contact information will be kept confidential.**

Afterhours complaints (after 4 pm, before 8 am or on weekends) which require immediate attention, should be directed to the Oceanside Detachment RCMP at 250 248-6111.