

Parksville Resident Survey 2010 - QUESTION #37

Do you have comments or suggestions about what the City of Parksville could do to improve its services

Question #37 - Answer Options

Response Count

603

answered question

603

skipped question

1316

Response Date	Response Text	Issue A	Issue B	Issue C
May 10, 2010 4:14 AM	Stop wasting resources discussing traffic changes with 19A.	19A		
May 20, 2010 6:45 PM	Leave Highway 19A the way it is	19A		
Jun 4, 2010 4:41 PM	Leave highway 19A the way it is - the centre turning lanes are ideal - if it ain't broke don't fix it	19A		
May 21, 2010 6:57 PM	More accessibility	accessibility		
Jun 8, 2010 8:29 PM	The City must promote low cost housing to afford workers in the service industry some respect, if we want to keep a vibrant tourism industry. Also we must control spending on any unnecessary projects at this time.	affordable housing	cut costs	
Jun 15, 2010 2:59 PM	More low cost housing for seniors and a medical center to update the level of care here in Parksville.	affordable housing	facilities	
May 21, 2010 10:03 PM	You should try to not get into low cost housing. Most people that will get it will only abuse it. The problem is most average jobs do not pay enough to support anyone in Parkville.	affordable housing	jobs	
Jun 3, 2010 9:43 PM	Builders and developers want to build tasteful, affordable homes. However the negative, top down management system is flawed in the building department. Old wood needs to go and fresh, progressive and inspirational leaders need to make the building process more agreeable. ie, Why do I have to wait 1 to 2 years for a permit when the site has already been approved for that use in the master plan?	affordable housing	services	
May 20, 2010 5:41 PM	Way more low-income housing for struggling families.	affordable housing		
Jun 2, 2010 9:27 PM	Seriously address the question of AFFORDABLE accommodation!	affordable housing		

Jun 14, 2010 6:26 PM	Really look into and then do something about affordable housing.	affordable housing		
May 25, 2010 6:50 PM	More compassion.	be respectful		
May 25, 2010 9:09 PM	Be honest and respectful. Being elected doesn't mean you run the show. People live here.	be respectful		
Jun 4, 2010 5:03 PM	Try to care more.	be respectful		
May 22, 2010 8:52 PM	Businesses need to realize that the customers are their business and if they don't receive good service they will probably go to another business that provides "good" service or even out of town to Nanaimo.	business		
May 14, 2010 10:58 PM	Bylaw infractions should be followed up to avoid reoccurrence, i.e. dumping on beaches ongoing at property adjoining Craig Bay.	bylaw enforcement	follow through	
May 31, 2010 5:44 PM	Months went by and no action was taken. If there is a law get on with it and follow up on it.	bylaw enforcement	follow through	
Jun 23, 2010 8:01 PM	Enforce existing bylaws. Respond to residents' major complaints.	bylaw enforcement	listen to residents' concerns	
Jun 1, 2010 6:26 PM	Put in place better controls for vicious dogs. Don't put the water rate so high that people can't afford to keep gardens and fruit trees.	bylaw enforcement	rates	
Jun 17, 2010 9:14 PM	More enforcement in parks regarding 'doggy doo' pickup. We have 2 dogs and pick up wherever we go, even where bags and bins are not provided. (note: Could garbage bin be placed in new gazebo area, or at that end of the walkway?)	bylaw enforcement	services	
May 18, 2010 3:57 PM	more bylaws and enforcement	bylaw enforcement		
May 20, 2010 6:18 PM	If one requests the services of a by law officer then the person on the front desk should not suggest that you go and sort out the dispute with your neighbour yourself as it was inferred that the city does not like to intervene in neighbourhood disputes. This was not a dispute but a genuine concern over an extremely large shed which is now located very near the fence line.	bylaw enforcement		

May 21, 2010 4:24 PM	Must control dog excrement in parks, sidewalks, etc.	bylaw enforcement		
May 22, 2010 5:37 AM	Start enforcing By-Laws. Your By-law officer is useless!!!	bylaw enforcement		
May 25, 2010 6:28 PM	I don't like the way you do the thing about when we have a complaint, then they won't do nothing, they just say write a letter. That stinks. Why are we paying the jerk if he don't do nothing (bylaw officer).	bylaw enforcement		
May 25, 2010 9:33 PM	Have a 24 help line so those who require bylaw inforcement could receive immediate assistance.	bylaw enforcement		
May 25, 2010 11:21 PM	get a By law enforcement officer who can enforce the rules and then back him or her up!	bylaw enforcement		
Jun 1, 2010 3:43 PM	More enforcement for littering; eg fines. School kids are not using trash containers. Cigarette butts as well.	bylaw enforcement		
Jun 3, 2010 6:40 PM	Rewrite the bylaws so they are enforceable. No 'Post and Lantern' slum, as an example, or no overgrown empty lots susceptible to dumping.	bylaw enforcement		
Jun 4, 2010 8:46 PM	Improve bylaw officer contact info regarding bylaws; ie, fires on beach, garage sales.	bylaw enforcement		
Jun 7, 2010 8:07 PM	If there are 2 bylaw in place I feel it should be followed up. Two of my neighbours still have fires whenever they want to.	bylaw enforcement		
Jun 8, 2010 6:18 PM	Do not allow dogs on the beach from July 1 to August 31 as the owners continually take their dogs off leash and let them run. I have witnessed little kids being nearly knocked over by running dogs or even just frightened by them, dogs bounding in the waves, upsetting/scaring many people of all ages. They kick up sand onto food etc. and generally can annoy others while their owners do nothing.	bylaw enforcement		
Jun 8, 2010 10:33 PM	If the City has bylaws, why do we have a bylaw officer that works only a few hours a week? Maybe in Parksville the bylaws are broken only on the days he works? Fines equal revenue.	bylaw enforcement		
Jun 10, 2010 8:18 PM	Enforce bylaws (helmets). No bikes downtown.	bylaw enforcement		

Jun 11, 2010 4:14 PM	Please make residents cut and clean up their yards plus keep trees pruned.	bylaw enforcement		
Jun 14, 2010 8:11 PM	The City needs more bylaw officers and they need to have more power.	bylaw enforcement		
Jun 16, 2010 5:25 PM	Enforce property rules to preclude parking of unlicensed vehicles, boats, etc.	bylaw enforcement		
Jun 16, 2010 8:11 PM	Wish rental properties could be looked after more. Landlords should be held more accountable.	bylaw enforcement		
May 25, 2010 9:46 PM	Communication! If there is a LAW then enforce it, don't just have signs up everywhere and have no repercussion for offenders.	communication	bylaw enforcement	
Jun 11, 2010 4:29 PM	I like this survey...perhaps it would be cheaper online (?)	communication	cut costs	
Jun 10, 2010 10:51 PM	Advise public of any major plans before going ahead on their own, so they can have an input.	communication	encourage residents' input	
Jun 15, 2010 5:16 PM	1. Continue to keep us informed via new media (newspapers). 2. Open citizens' meetings for their ideas for changes.	communication	encourage residents' input	
May 25, 2010 8:46 PM	Have a Facebook site. Listen.	communication	listen	
Jun 14, 2010 5:42 PM	Be responsive to community, citizens, residents/not done with Beach Club.	communication	listen to residents' concerns	
Jun 17, 2010 5:04 PM	Inform us more before you make decisions, and listen to us when we protest. Don't try to tell people you folks know better than we do.	communication	listen to residents' concerns	
May 25, 2010 10:09 PM	Use technology for information and streamline processes to increase productivity within City walls.	communication	staff	
Jun 17, 2010 6:37 PM	I like the mayor's coffee days. The staff often puts up road blocks instead of solutions. Council should direct staff, rather than the other way around.	communication	staff	
May 8, 2010 1:41 AM	Have honest open communication with residents about how to best serve the community	communication		
May 12, 2010 6:59 PM	be responsive to residents - even those who disagree with the Mayor!!	communication		
May 17, 2010 5:13 PM	I like the information brochures--quite good with the current information, so keep them up please.	communication		

May 18, 2010 4:16 PM	Engage with community/people more!	communication		
May 19, 2010 4:42 PM	Getting information out there about building or renovating. Didn't know we needed one; now are scrambling to get one.	communication		
May 20, 2010 4:19 PM	Listen, list, analyze, advise of decisions taken and reasons for same.	communication		
May 21, 2010 5:08 PM	information distribution via email to residents	communication		
May 21, 2010 6:34 PM	more communication, as well as more input to the builders regarding new property and mainenance of the areas involved...	communication		
May 21, 2010 11:45 PM	Public information meetings need to be very carefully planned and delivered. The last one on transportation dealt with too much, very poorly.	communication		
May 23, 2010 4:37 PM	Continue with the "coffee with the Mayor"	communication		
May 24, 2010 1:46 AM	My sense of the City's elected officials is based on the media. There has to be a way that the Mayor can get out a clear message to us about what is going on. The rumour mill is going full time. While denouncing every rumour as it comes along is silly, getting the real information out will cut down on rumour. I'm not sure what is the best way to do this. I think the Mayor's coffee meeting is one way. Going 'in camera' only when really necessary would or holding meetings where the public is invited will help. There will be rabble rousers and dissatisfied citizens no matter what, but the more open the City is, the better off the city will be. Build 'community'.	communication		
May 25, 2010 4:22 PM	Via the press--to highlight services and development proposed or ongoing.	communication		
May 26, 2010 5:35 PM	Explain what the blazes you are doing.	communication		
May 27, 2010 9:09 PM	Communication, street interaction, Shaw cable 4 updates, announcements, community events, etc. More detail.	communication		
May 28, 2010 6:53 PM	Continue to bring issues to forefront by way of newspapers, open houses and council meetings. Keep bicycles in mind when considering traffic issues.	communication		
May 28, 2010 10:19 PM	Communicate through the newspapers.	communication		
May 31, 2010 10:24 PM	Like your City page in the News - keep it up	communication		

Jun 2, 2010 4:20 PM	Email residents a monthly newsletter.	communication		
Jun 2, 2010 6:04 PM	Televise Council meetings on Shaw channel or on website. The staff at the counter are always helpful and knowledgeable - kudos!	communication		
Jun 2, 2010 10:41 PM	Explain background reasons for choices. The more info we have, the more cooperation and connection, and the pleasanter for all.	communication		
Jun 3, 2010 3:12 PM	Take the City to the people through community groups, organizations.	communication		
Jun 4, 2010 5:12 PM	Be nicer on the phone.	communication		
Jun 4, 2010 6:46 PM	Hot line to talk to a person, not a computer. Have an information booth either at the front of the building or a kiosk.	communication		
Jun 4, 2010 10:23 PM	Communicate with young families, not just the old people.	communication		
Jun 8, 2010 5:33 PM	Keep open lines of communication in all aspects of what, when, how, where etc. when dealing with the public.	communication		
Jun 8, 2010 6:31 PM	Make residents, young and old, more aware of all that is going on, or planning on happening, in Parksville.	communication		
Jun 9, 2010 9:29 PM	Have information sent to residents other than in the newspaper (ie. email, website)	communication		
Jun 11, 2010 8:47 PM	I had enquired about the cost of a memorial bench and more details but the information was not available at the time.	communication		
Jun 11, 2010 10:24 PM	There are many brochures to assist developers in there, but none to assist the public with instructions on how to proceed with queries.	communication		
Jun 14, 2010 10:37 PM	To make us go to your meetings.	communication		
Jun 15, 2010 3:44 PM	Allow a larger public accessible area for residents to view plans, drawings, proposed developments to planning. This ensures residents are better informed instead of relying on incomplete press releases.	communication		
Jun 16, 2010 6:43 PM	Publish minutes of council meetings.	communication		
Jun 16, 2010 8:41 PM	Educate the Mayor in public relations and not be so abrupt with his email replies.	communication		
Jun 18, 2010 9:40 PM	I like the meetings with the mayor.	communication		
Jun 18, 2010 9:54 PM	be more informed and give suggestions.	communication		

Jun 18, 2010 10:04 PM	More open houses.	communication		
Jun 21, 2010 3:02 PM	Make the mayor accessible to working community members through other means than coffee chat.	communication		
Jun 11, 2010 6:59 PM	Boil water advisory not conveyed to the public--businesses only. Not even on local radio.	communication		
May 17, 2010 10:35 PM	It seems as though the "squeaky wheel" gets the grease. Some of us have families and work and baseball games we can not letter write and bang on doors, it's frustrating	consider families		
May 21, 2010 9:10 PM	I think the focus should be on the quality of life for all age groups.	consider families		
Jun 7, 2010 9:11 PM	Be more understanding of what young families require instead of siding with older population.	consider families		
Jun 1, 2010 6:13 PM	Councillors s/b living in City of Parksville. Councillors should do what they compaign.	council		
Jun 3, 2010 4:49 PM	new mayor	council		
Jun 8, 2010 5:08 PM	Get rid of this Mayor and Council, with the exception of Chris Burger who is the only Council Member who is ont he side of the taxpayer.	council		
Jun 17, 2010 6:23 PM	Get a new mayor.	council		
Jun 18, 2010 10:39 PM	I think council and mayor should reside in Parksville.	council		
May 17, 2010 7:00 PM	Scale back City officials, bureaucrats, etc. and listen to the people who want progress rather than caving in to the most vocal opposition.	cut costs	listen to residents' concerns	
Jun 7, 2010 6:06 PM	Live within its means. Listen to and implement the residents' wishes, not the council's own and/or friends' or insiders' wishes.	cut costs	listen to residents' concerns	
Jun 15, 2010 5:07 PM	Keep the costs and taxes down.	cut costs	taxation	
May 18, 2010 5:44 PM	Quit spending on consultants who try to please the client by telling them what they want to hear in order to get repeat business.	cut costs		
May 19, 2010 4:08 PM	No more spending	cut costs		

May 19, 2010 9:46 PM	Reduced waste in City services. Privatize maintenance. Reduce need for high new equipment investment which is not justified for a city of Parksville's size. City manager needs to be more accountable for their spending.	cut costs		
May 20, 2010 2:00 AM	Stop hiring consultants. Hire people with enough expertise to do these things in house. Either that or get rid of the staff and use only consultants.	cut costs		
May 25, 2010 3:24 PM	Quit spending all that money on consultants.	cut costs		
Jun 2, 2010 8:38 PM	Manage our tax dollars better by finding innovative ways to save money without tax increases.	cut costs		
Jun 3, 2010 4:30 PM	Spend less tax money.	cut costs		
Jun 4, 2010 8:10 PM	Stop wasting water. Stop employees wasting fuel in City vehicles. Each employee drives new vehicles--one per vehicle. Give them golf carts.	cut costs		
Jun 7, 2010 4:08 PM	Keep costs down	cut costs		
Jun 16, 2010 8:23 PM	Stop spending so much on consultants.	cut costs		
Jun 17, 2010 6:53 PM	Concentrate on what is affordable.	cut costs		
Jun 4, 2010 10:12 PM	Start thinking before spending tax dollars on silly things and think about the really important ones.	cut costs		
May 27, 2010 8:27 PM	Create a stronger presence in the community and seek out more foresight about developments. A new marketing campaign. Stir things up.	development	communication	
Jun 14, 2010 10:30 PM	Rather than the City concentrating on new developments, etc., the main priority should be to fix up roads and sidewalks in the older sections of the city.	development	infrastructure	
Jun 4, 2010 9:26 PM	The council is pro development and the majority of the residents are not. Why spend millions on a Jensen Extension when there are hardly any sidewalks in the City.	development	Jensen	services
Jun 4, 2010 4:10 PM	Stop ruining the waterfront and scrap the idea of a ring road (Jensen extension) or one way streets.	development	Jensen	
Jun 14, 2010 6:17 PM	Turn away from developers. Turn to the regular people. Imagine Walsh property as public.	development	listen to residents' concerns	

Jun 17, 2010 6:28 PM	No waterfront development of highrise buildings that block views, add traffic congestion to downtown. Find a way to add parking to downtown area. Maintain a balanced approach to growth and job creation ideas. Quality of life over just tax dollars.	development	parking	jobs
Jun 14, 2010 5:36 PM	The City of Parkville is doing a great job for its residents. Most residents moved here to enjoy the 'small town' atmosphere so this should be protected, with new growth being slow, careful and within budget. Many retirees are on limited budgets and cannot afford tax increases that erode quality of life.	development	taxation	
May 14, 2010 2:55 AM	It could focus more on existing residents then on attracting new development. Spend as much effort on improving services and parks in the whole town and not just in the downtown.	development		
May 14, 2010 4:04 PM	tell us what the taxpayer is paying for as opposed to what a developer pays when doing a development	development		
May 14, 2010 9:13 PM	No more beach front construction!	development		
May 20, 2010 11:06 PM	Stop putting big tall buildings in front of the view to the rest of the city. You can't even see the beach when you drive through Parkville anymore!	development		
May 21, 2010 3:36 PM	Stop the building contractors putting any more buildings on our waterfront.	development		
May 21, 2010 8:24 PM	No more Bayside condos	development		
May 31, 2010 6:40 PM	Suggest no further highrise buildings on the waterfront...and a large Thank You for the boardwalk.	development		
May 31, 2010 9:51 PM	No further development of the beachfront. We do not need any more resorts. No changes in traffic pattern through the center of town is needed either.	development		
Jun 3, 2010 6:27 PM	Don't build any more highrises on the waterfront.	development		
Jun 4, 2010 11:01 PM	Quit building and fill the already vacant properties.	development		
Jun 14, 2010 5:50 PM	We had one of the pretties towns around. Now some visitors make remarks and drive on. Once you make a place a built up city, they can find that any place. Some people ask, 'where is Oceanside?'	development		

Jun 17, 2010 9:57 PM	Things are fine for me. I am not happy about our beach buildings.	development		
May 23, 2010 3:47 PM	Simply support the development that is required.	development		
May 26, 2010 9:38 PM	Supervise contractors more closely or do it with City crews.	development		
May 27, 2010 9:35 PM	Much better quality control of building codes. Things found after occupancy that should never have got by building inspectors.	development		
Jun 1, 2010 8:10 PM	Make developers responsible for land upgrades and hookups so our taxes stop going up.	development		
Jun 10, 2010 8:14 PM	Why do we have to continue to grow? Maintain the status quo. We don't need more people. You are destroying the very reason people have chosen to live here.	development		
Jun 11, 2010 6:09 PM	A lot of building goes on either without permits or permits obtained after being built, not to bylaws.	development		
Jun 18, 2010 5:45 PM	Improved construction building codes and inspections. A lot of local builders are building low standard housing and selling it at huge profits. In 20 years most subdivisions will be slums because of this.	development		
Jun 14, 2010 9:16 PM	No, but could we review our service to investors in our community?	development		
Jun 7, 2010 10:43 PM	Parksville is very much a bedroom community for Nanaimo and a local tourist destination. The natural advantages of its location and history can be enhanced with a nicer, more pedestrian friendly downtown core.	downtown enhancement		
Jun 17, 2010 10:56 PM	Improve downtown in a manner like Qualicum	downtown enhancement		
Jun 18, 2010 10:10 PM	Beautify downtown, maybe some more hanging flower baskets. Make business fix up buildings by repainting, cleaning etc.	downtown enhancement		
Jun 21, 2010 6:04 PM	To encourage commercial businesses and services to relocate into a more downtown location to create a 'core'. This would lessen the need to use a car to get around to complete errands.	downtown enhancement		

Jun 7, 2010 10:20 PM	Encourage small industry to reduce taxes	economic development		
Jun 17, 2010 9:44 PM	Encourage input and openness in decision making processes. Improve existing infrastructure, before increasing residential development, by building new roads.	encourage resident input	infrastructure	
May 21, 2010 5:02 PM	Proper input with zoning changes and planning. Try to give the impression that you care about the people.	encourage resident input		
Jun 7, 2010 6:20 PM	Not at present - but try and encourage input to keep the City honest. Also an active and involved public is critical.	encourage resident input		
Jun 3, 2010 9:05 PM	Use citizens and get them involved. Nothing is better or more cost effective than a positive and meaningful experience. Make committees, etc., work.	encourage resident input		
Jun 3, 2010 10:10 PM	More of these surveys. Coffee with the mayor is very good.	encourage residents' input	communication	
Jun 7, 2010 8:37 PM	Use more of these surveys or advertise town hall meetings.	encourage residents' input	communication	
Jun 11, 2010 4:28 PM	More detailed surveys for input from public. Keep promises after referendums.	encourage residents' input	follow through	
Jun 11, 2010 4:07 PM	More surveys like this for an opportunity for input. I appreciate the Councillors who listen to citizens and will even change their stance on issues because of citizen input - Thank you to Chris Burger who did just that.	encourage residents' input		
May 18, 2010 5:31 PM	Provide voting access to questions (yes/no) by computer or phone lines.	encourage residents' input		
May 19, 2010 5:23 PM	Ask for input/surveys	encourage residents' input		
May 19, 2010 10:07 PM	Send more surveys like this make people have the time to think about everything.	encourage residents' input		
May 25, 2010 10:23 PM	I think this survey is great for you to get input	encourage residents' input		
May 31, 2010 5:59 PM	This is a good start	encourage residents' input		

May 31, 2010 6:10 PM	These opportunities to voice opinion are very good, especially if you are the type of person, like myself, who doesn't want to attend heated debate type forums.	encourage residents' input		
May 31, 2010 6:30 PM	Resident survey is great.	encourage residents' input		
Jun 3, 2010 6:06 PM	This survey is a great idea. It made me really stop and think about life in Parksville. It's nice to be able to express my opinions about it.	encourage residents' input		
Jun 4, 2010 9:51 PM	This survey, I think, is a good idea but the questions are not always presented in a neutral or fair way. ie. the one concerning farm land within the city - what kind of farm land? What size farms - are we talking gardens or pig farms?	encourage residents' input		
Jun 7, 2010 6:07 PM	I like being able to give my opinion with the survey. This, or online surveys/collection of information, would keep me more involved.	encourage residents' input		
Jun 10, 2010 5:05 PM	Surveys like this one	encourage residents' input		
Jun 14, 2010 5:01 PM	This survey is good and should be conducted once every few years.	encourage residents' input		
May 17, 2010 9:02 PM	force the elimination of Broom on private lands and remove it from public lands and roadways	environment		
Jun 4, 2010 8:11 PM	Parksville is a beautiful city. We have incredible nature around us that is not enhanced enough.	environment		
Jun 8, 2010 5:55 PM	Consider yourselves stewards of a pretty beach city (town). Recognize our international attraction has to do with nature, not commercial entities.	environment		
Jun 11, 2010 6:58 PM	The Council allowed an arborist with an obvious conflict of interest to have the final say on what trees get cut down. Very upsetting to a long time resident that strongly believes in the natural beauty of our environment	environment		
Jun 14, 2010 8:17 PM	Preserve Englishman River area.	environment		

May 14, 2010 10:20 PM	Lift the ban on family firework sales in Parksville and bring back the bikini contest--two major fun activities that are missing. Hockey arena at Wembly Mall was one of the the best things that City has done. Removing cenotaph from City park was disgraceful.	events		
Jun 3, 2010 10:52 PM	Emphasize quality of life. Tell people we love it here. Just enhance daily living in this small city. Bring in activities which encourage us to want to stay here and spend our dollars here.	events		
Jun 7, 2010 8:48 PM	Urgent call/emergency facility. Bylaw to prohibit parking tractor semi on residential lots--unbelievable that this is allowed.	facilities	bylaw enforcement	
Jun 4, 2010 7:59 PM	More doctors and health facilities are urgently needed.	facilities	services	
Jun 10, 2010 9:23 PM	Medical Care	facilities	services	
Jun 9, 2010 6:02 PM	Movie theatre Stores for youth	facilities	shopping	
May 17, 2010 4:18 PM	Give the community centre back to the people (after all, it is ours). 'Too expensive to rent'	facilities		
May 17, 2010 6:24 PM	hospital	facilities		
May 18, 2010 4:04 PM	I think that a good size senior citizen centre should be provided to give space for several snooker tables, carpet bowling and an inviting drop-in area. Present existing facility is not adequate.	facilities		
May 20, 2010 5:17 PM	hospital would be nice	facilities		
May 21, 2010 10:27 PM	Only more inexpensive activities for young people, but I have no idea what.	facilities		
May 25, 2010 10:32 PM	Get a hospital!	facilities		
May 31, 2010 10:33 PM	intermediate health facility	facilities		
Jun 1, 2010 4:07 PM	Build a hospital.	facilities		
Jun 1, 2010 10:22 PM	New fire hall	facilities		
Jun 4, 2010 5:21 PM	The seniors need care facilities. We need a place to go to if suddenly ill and have to have overnight beds with doctors.	facilities		
Jun 7, 2010 8:27 PM	We don't need another clinic. Why should a group in Vancouver tell us what we need here? Oceanside is a large area. A hospital is needed.	facilities		
Jun 16, 2010 6:44 PM	A recreation centre	facilities		

Jun 3, 2010 5:41 PM	Re: question 12: A medical service is definitely required. NRGH is so busy, one has to wait in emergency sometimes up to 6 to 8 hours.	facilities		
Jun 15, 2010 5:27 PM	Addition to existing firehall does not improve response times. I believe satellite fire stations better serve outlying areas. Perhaps one in the Pym Rd area.	facilities		
Jun 10, 2010 6:43 PM	Develop a regional quay and dock system with commercial port.	facilities		
Jun 15, 2010 10:10 PM	If you say something is going to be done, then do it. Respect the input that is received--not do something to garner votes. Stop development of complex. Why not think about the impact any development will have on resources.	follow through	listen to residents' concerns	development
Jun 15, 2010 4:35 PM	Get a council that 1. keeps their election promises, and 2. actually listens to the public input.	follow through	listen to residents' concerns	
May 17, 2010 10:50 PM	Follow through on public commitments especially from the mayor.	follow through		
May 18, 2010 6:42 PM	When contacted, don't pass the buck, then nothing is done.	follow through		
May 19, 2010 8:12 PM	Show up and fix the problem.	follow through		
May 20, 2010 2:33 AM	Act more quickly. Kill the red tape.	follow through		
May 20, 2010 7:02 PM	Ensure fair and democratic response to civic concerns by developing a process that ensures a democratic outcome. At present time the consequences of public hearings are hit and miss. I categorically affirm the vast majority of residents did not favour the Beach Club development. Yet we got it anyway. This result gives civic government a black eye and increased cynicism.	follow through		
May 31, 2010 9:07 PM	Act on decisions	follow through		
Jun 4, 2010 9:58 PM	Act now and stop delaying things for 10 years and more. Who is going to be here then?	follow through		
Jun 18, 2010 3:15 PM	Follow through on what they say they will do.	follow through		
May 31, 2010 10:45 PM	Check things out.	follow through		
Jun 11, 2010 5:33 PM	If you have a complaint and you present it, don't jump through all the hoops and then say there is no money.	follow through		

Jun 7, 2010 5:07 PM	Address issues	follow through		
Jun 8, 2010 5:26 PM	Keep up your great work and good luck sorting out the downtown.	Good job	downtown enhancement	
May 20, 2010 10:12 PM	You are doing a great job in comparison to Victoria.	Good job		
May 28, 2010 4:45 PM	No, you guys are great!	Good job		
Jun 1, 2010 3:31 PM	Everything is satisfactory to me.	Good job		
Jun 1, 2010 5:21 PM	I believe the City does a good job. Thank you.	Good job		
Jun 1, 2010 9:25 PM	Services are generally satisfactory.	Good job		
Jun 2, 2010 10:40 PM	You do a great job	Good job		
Jun 3, 2010 3:20 PM	usually very good service	Good job		
Jun 7, 2010 6:17 PM	No. Great city. Don't ruin it with poor planning.	Good job		
Jun 10, 2010 9:26 PM	No, my dealings have been fully satisfactory.	Good job		
Jun 14, 2010 4:39 PM	Thanks for a good job.	Good job		
Jun 18, 2010 10:51 PM	I think the City is doing very well except in the area of health care, which, of course, is a provincial jurisdiction.	Good job		
Jun 3, 2010 10:53 PM	It seems pretty good from what I've observed in the neighbourhood.	good job		
May 31, 2010 4:29 PM	Keep growth to a minimum so we don't lose the services we do have.	growth	services	
Jun 17, 2010 6:14 PM	Better access to sidewalks for scooters, pedestrians etc. more sitting areas.	infrastructure	facilities	
Jun 16, 2010 9:11 PM	More residential sidewalks. Better snow removal equipment.	infrastructure	services	
Jun 17, 2010 6:32 PM	Supply drinkable water, improve recycling, accountable staff and politicians (eg. make recall possible)	infrastructure	services	
Jun 15, 2010 4:20 PM	Put sidewalks around town; ie, Corfield, Stanford. Straighten the main streets. None of the centre lines are in line or painted. No paint remains on sides of roads to denote parking. At medical centre on Hirst, People are illegally parked, forcing cars to pass on wrong side of road. Turn signs are ignored. If people are to be allowed to cross from Memorial east or west, there should be a light, as too many step out without stopping. One day someone will be hit and driver will be blamed wrongly.	infrastructure		

Jun 17, 2010 4:47 PM	Handicapped need safer ways to travel, especially sidewalks on busy streets and more crosswalks. My daughter was knocked by bikers on the sidewalk and fell over. The good citizens came to her aid. Another time a pole in the middle of the sidewalk caused her scooter to get stuck and she overturned.	infrastructure		
Jun 17, 2010 5:29 PM	Road improvement/upgrades on semi arterial such as Temple St (relatively high pedestrian usage and few sidewalks).	infrastructure		
Jun 18, 2010 3:34 PM	I realize that there is only so much money to go around, but it seemed like a long process to have to lobby (attend council meetings) for 5 to 6 years to get Pioneer Crescent upgraded. In the end, the City did a wonderful job and the residents and tourist enjoy it.	infrastructure		
May 19, 2010 12:14 AM	Let's work on the infrastructure at hand and not spend the time and money building new roads that we don't need. Work with other local groups to help each other learn about our water source. Are our water sources threatened by contamination or over use? Do we have enough water available now without spending millions or billions on finding more water to accommodate a larger population? We should live within our means and not destroy more of our environment to extract more water from our watershed just to accommodate more residential developments.	infrastructure		
May 19, 2010 6:32 PM	Put in curbs and sidewalks where there are none. Cover in ditches.	infrastructure		
May 21, 2010 6:06 PM	Better markings on the roads. When it rains you can't see them; this causes accidents.	infrastructure		
May 21, 2010 8:45 PM	As I have stated already finish what you have already started. Sidewalks, curb and gutter etc. Especially that mess past the Temple Store. Four lanes into Two and back again!!!!!!!!!!!!	infrastructure		
May 22, 2010 8:08 PM	Do more maintenance to older areas within the City limits.	infrastructure		
May 25, 2010 3:41 PM	Driveway curbs at residences should be lowered to avoid scooters from tipping over.	infrastructure		
May 31, 2010 5:18 PM	Improve water reservoir capacity.	infrastructure		

May 31, 2010 10:44 PM	I am a senior. I get my exercise by walking. In our area the path for walking is most inconsistent - ie a little sidewalk, some room at the side of the road, many areas that are just not safe. I realize the need of the car but some of us need some safe areas to walk.	infrastructure		
Jun 1, 2010 4:16 PM	Sidewalks.	infrastructure		
Jun 1, 2010 8:14 PM	Concentrate first on maintenance and improving the streets and roads already in place before adding new ones!	infrastructure		
Jun 3, 2010 5:58 PM	Keep going forward. I think that the long term pro-active approach to developing our roads is important for us getting around safely and with less hassle. I think the City of Parksville is doing a good job.	infrastructure		
Jun 4, 2010 6:23 PM	I feel street lighting in a lot of the areas so people could walk around more in the evenings and of course its nice to have sidewalks to walk on instead of down the road in a lot of the areas of the City that are close to our civic centre.	infrastructure		
Jun 7, 2010 9:49 PM	On our street, Ash Crescent, we really need it to be paved. It is in bad need of it.	infrastructure		
Jun 10, 2010 7:56 PM	Make it easier and safer for people with walkers, wheelchairs and scooters to get around by providing smoother and more even sidewalks, and at curbs where crosswalks are located.	infrastructure		
Jun 10, 2010 8:05 PM	Bring water, sewer and street lights to my area.	infrastructure		
Jun 11, 2010 4:53 PM	Try not to do all the water/sewer, road improvement on all the roads in and out of one area. It is difficult to detour if your detour routes are also under construction.	infrastructure		
Jun 11, 2010 6:29 PM	Fix the water situation	infrastructure		
Jun 14, 2010 3:18 PM	Don't just patch half a block of street. If you start a project, finish it. Don't go back four times over the same area.	infrastructure		
Jun 15, 2010 3:59 PM	Cut down on the amount of chlorine we have put in our water frequently. Tastes terrible.	infrastructure		

Jun 16, 2010 10:45 PM	Ensure all Parksville taxpayers are on the Parksville power grid and are not reliant on grids belonging to adjacent cities or towns, eg. Nanoose. It's very annoying to be in the only (as far as we know) segment of Parksville to be experiencing a power failure, ie. Craig Bay	infrastructure		
Jun 1, 2010 6:58 PM	Water restrictions have to be taken care of.	infrastructure		
Jun 8, 2010 5:42 PM	More clear and a lot more efficient. Where are our signs? Get it done (re: Chestnut).	infrastructure		
May 26, 2010 2:10 AM	Stop ring road and listen to what residents want.	Jensen	listen	
May 28, 2010 9:43 PM	Stop saying people are not interested just because they don't want what the administration wants, ie the Jensen extension.	Jensen		
Jun 7, 2010 4:14 PM	Attract businesses so residents could find jobs. Provide more facilities like a pool for families with kids. Attract more stores - I, for one, wouldn't mind one mall on the outskirts with some bigger chain stores.	jobs	facilities	shopping
May 7, 2010 9:11 PM	Listen to what the community says and relinquish some (perceived) power to allow the community to participate and improve the city.	listen		
May 21, 2010 9:49 PM	Listen to tax payers. Improve water for drinking. Stop building highrises and build big box stores. Control traffic on public streets and roads.	listen to residents' concerns	development	traffic
May 25, 2010 5:58 PM	Listen and follow through with what the people want--not the mayor and his pal.	listen to residents' concerns	follow through	
Jun 14, 2010 3:26 PM	Pay attention to their concerns and comments and follow up.	listen to residents' concerns	follow through	
Jun 16, 2010 5:51 PM	Listen to the residents (they pay your wages). When they have a complaint, don't pass the buck.	listen to residents' concerns	follow through	
Jun 7, 2010 3:40 PM	You could tell no matter what I said, the person I emailed had their own opinions, etc., that really weren't going to change. Glad the Jensen extension got put on the shelf.	listen to residents' concerns	Jensen	
Jun 7, 2010 5:40 PM	The Mayor and Council members should listen to what Parksville residents have to say before making decisions that will impact them and the City. The Jensen extension is one example. Glad to see it is off the table at the moment.	listen to residents' concerns	Jensen	

Jun 18, 2010 10:12 PM	Listen to the residents. We are not idiots. The Jensen extension is an example. Thank you to the Councillors who voted against such a waste of taxpayers \$. Spend it on the firehall instead.	listen to residents' concerns	Jensen	
Jun 8, 2010 4:03 PM	Service is good. Pay more attention to residents. Stop Renz Rd building. We have enough. What's with the Habitat house? I wish I could get a free lot worth \$170,000.	listen to residents' concerns	Renz Rd	
Jun 7, 2010 5:50 PM	Consult us. Provide more frequent public transportation along more routes throughout the City.	listen to residents' concerns	services	
Jun 10, 2010 9:32 PM	Just listen to the people before you go out and spend money on consultants. I am sure we have some smart people working for Parksville so why bring in \$60,000 consulting people and then have the people turn it down in Parksville.	listen to residents' concerns	staff	
May 8, 2010 7:38 PM	Listen to residents, and respond in a timely manner.	listen to residents' concerns		
May 9, 2010 5:11 PM	Listen to the cities residence!	listen to residents' concerns		
May 10, 2010 5:20 AM	Listen to the community residents!	listen to residents' concerns		
May 17, 2010 3:51 PM	listen	listen to residents' concerns		
May 17, 2010 9:31 PM	Take a course in public relations; 'listen'	listen to residents' concerns		
May 18, 2010 5:50 PM	Listen to the voices of the residents	listen to residents' concerns		
May 18, 2010 6:21 PM	listen to the voters	listen to residents' concerns		
May 18, 2010 8:38 PM	Listen to us.	listen to residents' concerns		
May 18, 2010 9:55 PM	Listen to the public. Don't try to railroad the mayor's/councillors' agenda.	listen to residents' concerns		
May 18, 2010 10:42 PM	Act on what I have already suggested in this survey.	listen to residents' concerns		

May 19, 2010 5:25 PM	Listen!	listen to residents' concerns		
May 19, 2010 6:39 PM	Listen to the people	listen to residents' concerns		
May 19, 2010 8:58 PM	Listen to the public. Don't be empire builders as past councils have (Beach Club)	listen to residents' concerns		
May 20, 2010 1:24 AM	NOPE,, you no listen	listen to residents' concerns		
May 20, 2010 4:39 PM	Listen to them.	listen to residents' concerns		
May 20, 2010 6:09 PM	Listen and do what the residents want. It is their town after all and they do not want a town looking like a big city. If they did they would live in the city.	listen to residents' concerns		
May 21, 2010 1:40 AM	I would feel happier if the Mayor and Council listened, paid attention to my thoughts, whether they be good or bad.	listen to residents' concerns		
May 21, 2010 8:28 PM	Listen to the Parksville Groups PDBA, PRA, CoC	listen to residents' concerns		
May 21, 2010 9:29 PM	Listen to the population. Council (some members) have their own agenda.	listen to residents' concerns		
May 25, 2010 12:34 AM	LISTEN	listen to residents' concerns		
May 25, 2010 6:59 PM	Listen to the citizens	listen to residents' concerns		
May 25, 2010 8:10 PM	Listen to what the taxpayers want, not the big developers.	listen to residents' concerns		
May 25, 2010 10:38 PM	Listen to them and take them seriously. See what you can do to help small groups that are bothered by something. Don't make us feel like you don't care about the small things.	listen to residents' concerns		
May 25, 2010 10:48 PM	Listen	listen to residents' concerns		
May 25, 2010 11:37 PM	Listen to residents as well as business interests.	listen to residents' concerns		
May 26, 2010 4:38 PM	Yes pay more attention to what the residents have to say	listen to residents' concerns		

May 26, 2010 5:41 PM	listen, and do not belittle and insult their intelligence	listen to residents' concerns		
May 26, 2010 8:17 PM	Listen to the taxpayers. Would be appreciated.	listen to residents' concerns		
May 27, 2010 5:42 PM	Listen to concerns, don't just give lip service and then do nothing. Don't say 'but that's not the way we do things'. Be willing to experiment.	listen to residents' concerns		
May 27, 2010 6:16 PM	Try listening to the residents.	listen to residents' concerns		
May 27, 2010 6:50 PM	Just be available and listen.	listen to residents' concerns		
May 27, 2010 10:04 PM	Listen to the people.	listen to residents' concerns		
May 27, 2010 10:18 PM	Listen to voters. Be transparent for real.	listen to residents' concerns		
May 28, 2010 3:16 AM	Listen to what the residents are saying. Get more people involved (especially younger people and families that will be the future of the City.	listen to residents' concerns		
May 28, 2010 4:04 PM	Start listening to what the general public has to say when they show concern for the manner and type of development that is happening.	listen to residents' concerns		
May 28, 2010 5:12 PM	Listen to the people.	listen to residents' concerns		
May 28, 2010 9:31 PM	Need to cut out the internal politics and grandstanding of certain council and work together to better our community with the residents input.	listen to residents' concerns		
May 29, 2010 1:30 AM	LISTEN. LISTEN. LISTEN TO CITIZENS	listen to residents' concerns		
May 31, 2010 5:05 PM	Just hear the voices of the people. Do not ignore them.	listen to residents' concerns		
May 31, 2010 6:19 PM	Listen to the residents rather than surging ahead with urban development at the cost of natural habitats.	listen to residents' concerns		
May 31, 2010 7:02 PM	Stop telling the local citizens who are that they are "fringe taxpayers"	listen to residents' concerns		

May 31, 2010 8:20 PM	Listen to the public and give them more opportunity to voice their opinion on what goes on. For instance, the Beach Club. No one voted for it but it's there.	listen to residents' concerns		
May 31, 2010 10:01 PM	Listen to the residents.	listen to residents' concerns		
May 31, 2010 10:10 PM	Try really listening to what the people want. You say you listen but you go in the opposite direction. You are supposed to represent us all, not yourselves.	listen to residents' concerns		
May 31, 2010 10:29 PM	Council should listen more to what the citizens want (the majority) as they are elected by the citizens	listen to residents' concerns		
May 31, 2010 10:35 PM	Listen to its residents.	listen to residents' concerns		
Jun 1, 2010 8:36 PM	Actually listen to what residents are saying. We didn't want that mess build on the beach. What happened to the old 3 storey limit? That area looks terrible now. Allow a bit more freedom for businesses--sidewalk shopping, coffee and lunch tables outside.	listen to residents' concerns		
Jun 1, 2010 8:56 PM	Parksville really needs to listen to the wants and desires of its residents. The destruction of the public garden was very dismaying to me.	listen to residents' concerns		
Jun 1, 2010 10:47 PM	Listen more and act on our wishes, not the view of the council; eg Beach Club.	listen to residents' concerns		
Jun 2, 2010 5:07 PM	Listen to us	listen to residents' concerns		
Jun 2, 2010 5:36 PM	I cannot believe attending would do any more. those attending are not being listened to.	listen to residents' concerns		
Jun 2, 2010 5:44 PM	listen to the taxpayer	listen to residents' concerns		
Jun 2, 2010 5:47 PM	Listen to the 'fringe'.	listen to residents' concerns		
Jun 2, 2010 6:54 PM	More attention is needed to the wants of the silent majority. Too much special interest groups who only think of their own interests.	listen to residents' concerns		

Jun 2, 2010 8:29 PM	Listen to the people. We moved here to get away from the big cities. Please keep it still rural and limit expansion.	listen to residents' concerns		
Jun 2, 2010 9:04 PM	Listen to the people and preserve our beautiful community park. No more housing or roads in the community park.	listen to residents' concerns		
Jun 2, 2010 10:48 PM	"Mind meld" Council with majority of public	listen to residents' concerns		
Jun 4, 2010 8:32 PM	Listen!	listen to residents' concerns		
Jun 4, 2010 9:24 PM	Work with the residents. There seems to be a 'them and us' attitude with the mayor and council.	listen to residents' concerns		
Jun 4, 2010 9:54 PM	Have more contact the way Qualicum Beach listens to input from its residents.	listen to residents' concerns		
Jun 4, 2010 10:17 PM	Listen to what people say and why they say it.	listen to residents' concerns		
Jun 7, 2010 4:05 PM	Take seriously residents' wishes. Listen to residents, not special interest groups.	listen to residents' concerns		
Jun 7, 2010 4:21 PM	Listen to the taxpayers	listen to residents' concerns		
Jun 7, 2010 9:30 PM	Perhaps listening to residents' concerns might be a good place to start.	listen to residents' concerns		
Jun 8, 2010 4:03 PM	Listen	listen to residents' concerns		
Jun 8, 2010 4:27 PM	Open their minds	listen to residents' concerns		
Jun 8, 2010 4:55 PM	Don't depend solely on advice from your high priced help and listen to taxpayers occasionally.	listen to residents' concerns		
Jun 8, 2010 6:35 PM	Listen.	listen to residents' concerns		
Jun 9, 2010 6:40 PM	Listen to them.	listen to residents' concerns		
Jun 9, 2010 11:02 PM	"listen" to the residents	listen to residents' concerns		
Jun 10, 2010 4:40 PM	More attention paid to citizens opinions. Less attention given to consulting firms with no history of area and citizens wishes.	listen to residents' concerns		

Jun 10, 2010 8:39 PM	Listen more to the locals.	listen to residents' concerns		
Jun 11, 2010 3:34 PM	Listen to constituents to really hears what is important.	listen to residents' concerns		
Jun 11, 2010 3:53 PM	Act on what the residents suggest in this pamphlet and do not ignore what is said, making this a waste of time and money.	listen to residents' concerns		
Jun 11, 2010 6:37 PM	Treat the residents as well as you treat developers	listen to residents' concerns		
Jun 11, 2010 6:54 PM	At these hearings/open houses- most people are unhappy with development proposals however it does not seem like the Council is listening to what the residents would like.	listen to residents' concerns		
Jun 11, 2010 8:53 PM	Don't overpopulate the area when water is not in abundance. Have City councillors and the mayor listen to the public when they strongly oppose changes to height restriction or changes that affect neighbourhoods.	listen to residents' concerns		
Jun 11, 2010 9:59 PM	listen	listen to residents' concerns		
Jun 14, 2010 5:23 PM	Put residents first; developers last.	listen to residents' concerns		
Jun 14, 2010 6:51 PM	Listen to them.	listen to residents' concerns		
Jun 16, 2010 3:29 PM	Listen and show genuine concern for the residents' issues.	listen to residents' concerns		
Jun 16, 2010 8:43 PM	Listen to the residents. Balance business interest. Residents first. Turn away from tourism. Take care of our own.	listen to residents' concerns		
Jun 16, 2010 9:44 PM	Listen to the people who care.	listen to residents' concerns		
Jun 16, 2010 10:14 PM	Actually listen to what people say, not what you want them to say.	listen to residents' concerns		
Jun 16, 2010 10:26 PM	Listen to what we want, not what the council wants.	listen to residents' concerns		
Jun 17, 2010 5:46 PM	Local council and mayor should start listening to the community and remember it is the community agenda they should be advancing, not their own.	listen to residents' concerns		

Jun 17, 2010 8:38 PM	To provide better response to resident concerns.	listen to residents' concerns		
Jun 17, 2010 10:09 PM	It should listen to the people who live here--not so much to the Chamber, downtown business association and municipal staff.	listen to residents' concerns		
Jun 18, 2010 4:30 PM	Listen to the residents.	listen to residents' concerns		
Jun 18, 2010 4:35 PM	Listen to the people.	listen to residents' concerns		
Jun 18, 2010 4:52 PM	Listen to what the residents ask for. Don't just push through council's 'pet projects'.	listen to residents' concerns		
Jun 18, 2010 7:02 PM	Listen to the silent majority.	listen to residents' concerns		
Jun 18, 2010 8:58 PM	Pick some concrete goals and focus, ie. focus on making majority of current citizens happy, and listen, listen, listen.	listen to residents' concerns		
Jun 18, 2010 9:42 PM	Listen to its residents. The City should not be "ruled" by a few Admin. staffers.	listen to residents' concerns		
Jun 18, 2010 10:52 PM	Stop listening to the minority and start listening to the majority.	listen to residents' concerns		
May 17, 2010 5:39 PM	Make sure you know who the residents are!	listen to residents' concerns		
May 24, 2010 12:43 AM	Issue was the lack of awareness of the council towards the public. Self interests were all that was being served	listen to residents' concerns		
May 25, 2010 2:15 AM	a strong city council that is willing to serve the residents of the city.	listen to residents' concerns		
Jun 3, 2010 3:14 PM	Pay more attention to what is good for the average person, less "politicizing" and silly comments in the local papers.	listen to residents' concerns		
Jun 3, 2010 9:49 PM	East Parksville meeting had organized protestors and would not listen to local residents.	listen to residents' concerns		
Jun 4, 2010 5:58 PM	Stop catering to the rich and welfare people - take care of the working people	listen to residents' concerns		
Jun 18, 2010 6:04 PM	New OCP and better training in P.R. for bylaw staff.	OCP	staff	
May 13, 2010 5:54 PM	Understand what we need and want the city to be in the future	OCP		
May 16, 2010 5:48 PM	Official Community Plan	OCP		

May 17, 2010 8:50 PM	There must be a master plan on how the city should look. It seems it is a hodgepodge of buildings. The city has no heart or class like Qualicum Beach has....	OCP		
Jun 10, 2010 10:21 PM	Yes, follow the OCP	OCP		
Jun 10, 2010 10:48 PM	Get the OCP finalized and then follow it.	OCP		
Jun 14, 2010 3:04 PM	OCP review.	OCP		
Jun 17, 2010 3:34 PM	Pave the big parking lot at the Beach for free parking and leave it open so there is no parking problem left to consider. Re: the concerns about the 'barrier' of 19A that the mayor wants to use to justify the creation of a one way street system--these systems are inefficient and are hated by everyone caught up in them.	parking	19A	
Jun 2, 2010 3:57 PM	Public parking facilities. Thanks.	parking		
Jun 8, 2010 8:35 PM	Better parking and access to grocery stores along 19A.	parking		
Jun 14, 2010 6:37 PM	Paint the curbs again. Lots of people unsure of where parking is allowed.	parking		
May 31, 2010 9:43 PM	Have a plan with broad input. Make it easily seen, follow it, don't flop around with one direction then another.	plan	follow through	
Jun 14, 2010 5:52 PM	Think long term. This area will continue to grow.	plan		
May 26, 2010 4:26 PM	The population of Parksville is going to grow and more people means more demands on the City. The minority who want nothing to change need to accept that change is coming and the City needs to plan for service requirements far into the future. Planning is key.	plan		
May 31, 2010 8:48 PM	Create an overall vision and provide some meaning for the employees and citizens. Give everyone some common ground to work towards together.	plan		
May 18, 2010 6:54 PM	Tell the police to take 'boom-boom' sound infractions seriously.	policing		
Jun 2, 2010 9:07 PM	Catch the persons doing graffiti and punish them. Painting over it is an unnecessary expense for shopkeepers.	policing		
Jun 7, 2010 4:23 PM	Proactive police force.	policing		
May 26, 2010 5:29 PM	More policing regarding noise from trucks, cars and motorcycles, also speeding.	policing		

May 28, 2010 9:05 PM	Possibly have more police foot patrol downtown, mainly in the evenings.	policing		
Jun 2, 2010 3:24 PM	Place more emphasis, ie. police, on the very important matters, not ridiculous issues as I experienced the past winter.	policing		
May 28, 2010 10:01 PM	Do not increase the water rate. There is no reason for it. The cost of producing water has not gone up. You people have the nerve to tell us the price has gone up to teach us to reduce water use when there is plenty available.	rates		
Jun 3, 2010 10:24 PM	Do not increase the water rates. We pay almost double the amount already as Qualicum Beach. Why?	rates		
Jun 11, 2010 3:34 PM	Keep service charges as low as possible--water, sewer, garbage.	rates		
May 25, 2010 5:22 PM	Charge for services used, not standard bills like the minimum charge for water that doesn't encourage conservation.	rates		
May 26, 2010 5:58 PM	Cost of water consumption is too high.	rates		
May 27, 2010 4:54 PM	As a family of 4, I feel that our water rates were extremely high--enough to make us think about relocating to a rural area.	rates		
May 27, 2010 8:27 PM	Incentives for water conservation. New residents awareness of Aquastar program.	rates		
May 21, 2010 9:23 PM	Give credit to those who try to conserve on important issues.	rates		
Jun 2, 2010 9:45 PM	Be less militant with residents. Too many rules and regulations - too much government from you.	regulations		
May 31, 2010 9:22 PM	Comply with its own regulations--it usually does, but not in all cases.	regulations		
May 31, 2010 9:53 PM	Too many stupid rules and regulations. Allow some more flexibility in the rules and regulations.	regulations		
Jun 1, 2010 4:10 PM	Too much bureaucracy.	regulations		
May 21, 2010 8:18 PM	Went to see bylaw officer. No call back, no letter, did not take any action or explain why nothing done. Poor job.	respond to calls/emails/letters	communication	
Jun 10, 2010 10:38 PM	It would have been good to have been contacted re: bylaw complaint follow through (phone call)	respond to calls/emails/letters	communication	

Jun 11, 2010 8:14 PM	Bylaw enforcement doesn't return phone calls or messages.	respond to calls/emails/letters	communication	
Jun 15, 2010 6:18 PM	Respond to telephone calls to: A. acknowledge call has been received, and B. advise what action will be taken.	respond to calls/emails/letters	follow through	
Jun 2, 2010 9:15 PM	Follow up and provide feedback and answers.	respond to calls/emails/letters	follow through	
Jun 17, 2010 4:32 PM	Yes, answer the phone messages left. Listen to the taxpayers. Don't forget it's us taxpayers that are paying your wages.	respond to calls/emails/letters	listen to residents' concerns	
May 20, 2010 10:57 PM	Pass recall legislation for all council members. Have people return calls when they return to office. Have mayor and councillors be up front about how developers (i.e. Beach Club) do their business with the City.	respond to calls/emails/letters		
May 27, 2010 10:53 PM	You should answer your emails and have your bylaw department return phone calls.	respond to calls/emails/letters		
Jun 14, 2010 9:48 PM	Please respond to all resident calls.	respond to calls/emails/letters		
Jun 14, 2010 10:47 PM	Should return phone messages and emails in a timely manner. I have had to leave 2 and 3 messages before receiving responses. Once I had to call the mayor (Sandy Herle) to have my concern addressed.	respond to calls/emails/letters		
Jun 15, 2010 6:09 PM	All departments should follow up contacts to ensure resident satisfaction. All departments, including those at manager level, should acknowledge suggestions made to them by residents (ie reply to a letter).	respond to calls/emails/letters		
May 12, 2010 7:19 PM	Respond to inquiries in a more timely manner. sometimes you may need to say no so just do it and don't lead a person down a path rather than just saying no	respond to calls/emails/letters		

May 17, 2010 6:03 PM	The mayor should answer his emails. the mayor and councillors should set their eyes on issues other than developing waterfronts.	respond to calls/emails/letters		
May 17, 2010 6:38 PM	reply to emails!	respond to calls/emails/letters		
May 17, 2010 9:48 PM	Replying to my comments would be a good start - or at least acknowledging that you have received them.	respond to calls/emails/letters		
May 27, 2010 3:04 PM	Did not hear back for 3 weeks.	respond to calls/emails/letters		
Jun 11, 2010 5:31 PM	Do follow up calls or letters	respond to calls/emails/letters		
Jun 11, 2010 5:42 PM	Reply to all letters & emails	respond to calls/emails/letters		
Jun 11, 2010 6:24 PM	Have someone get back to you when you call some departments. Most of the time you are not too bad.	respond to calls/emails/letters		
Jun 8, 2010 9:38 PM	Follow up on requests. Do not ignore complaints.	respond to calls/emails/letters		
May 26, 2010 8:19 PM	Try to get back to you in a more timely fashion..(not 24 hrs or more)	respond to calls/emails/letters		
Jun 15, 2010 9:58 PM	Return the phone call. Acknowledge the taxpayers' requests.	respond to calls/emails/letters		
Jun 2, 2010 4:48 PM	More timely return of phone calls from the individuals working in the utilities department	respond to calls/emails/letters		

May 23, 2010 7:08 AM	New fire station. Police office downtown. Put wires under ground. Hospital. Affordable downtown condos.	services	affordable housing	
May 25, 2010 4:18 PM	Concentrate on spending our taxes on essentials - water quantity, unpolluted water & air, fire protection safety, food security, good affordable housing.	services	affordable housing	
May 28, 2010 9:20 PM	FREE cardboard drop boxes; litter pick up; immediate graffiti removal (bylaw).	services	bylaw enforcement	
May 20, 2010 9:11 PM	Transit. Do not block the beaches with highrises.	services	development	
Jun 17, 2010 10:54 PM	Delivery of service needs to be a higher priority, perhaps with less emphasis on development and rezoning.	services	development	
May 21, 2010 4:53 PM	Transit, benches, washrooms	services	facilities	
Jun 4, 2010 4:50 PM	Transit/health care	services	facilities	
May 28, 2010 3:50 PM	We have lots of retired people. Health issues come with age-- hearing, vision, scooters. The future plan should try to accommodate this.	services	facilities	
Jun 10, 2010 10:28 PM	Parksville is great the way it is. We feel services are good for us, and while there are always things one might like, reality is that the cost is prohibitive in lots of cases. Instead of projects like new streets, how about putting sidewalks in on existing streets, especially where there are senior residents.	services	infrastructure	
May 19, 2010 8:08 PM	This sounds cynical but your staff is paid to do it, so do it, but don't change their master plan every 3 years and waste the previous "expenses" please.	services	OCP	cut costs
May 17, 2010 8:10 PM	More availability to have city waste pick up limbs, branches and yard waste--at least 3 times a year. Neighbours are too lazy to take this waste to the dump and it gives RATS a place to breed.	services		
May 17, 2010 10:58 PM	Expand office hours. I work outside of Parksville and find it very difficult to do business with the City.	services		
May 18, 2010 4:56 PM	They could cut the tall grass in ditches next to resident homes more often. It is done only twice a year. The weed seeds blow onto the lawn areas and make a worse mess.	services		

May 19, 2010 3:38 PM	1. beach front--geese culling; 2. install rock breakwater; 3. have bottle & recycling depot handle all recycling; 4. at least monthly pickup of garden and yard waste (Courtenay does it every week).	services		
May 19, 2010 6:50 PM	Seniors Shuttle Service for seniors who still live on their own.	services		
May 20, 2010 9:56 PM	I think that having leaves picked up in the fall would be a good idea. Communities in eastern Canada provide this service.	services		
May 20, 2010 10:29 PM	Put back the discounts on regular paying of bills. The discontinuance was just another money grab by the City without calling it another increase in taxation.	services		
May 21, 2010 4:03 PM	Install storm drains.	services		
May 21, 2010 5:06 PM	Change hours of work at City Hall so you can pay water bill, etc. after you get off work.	services		
May 21, 2010 9:46 PM	Clean ditches & mow weeds	services		
May 22, 2010 12:38 AM	Get the Regional District to update the recycling system and move to a one - bin system like Central Okanagan	services		
May 24, 2010 6:24 PM	Improve public transit, we need to reach the industrial places like Alberni Highway going to Coombs.	services		
May 25, 2010 5:08 PM	Less car dealers. Better transit. Paint the orange bridge. Nicer boulevards and flowers.	services		
May 25, 2010 7:51 PM	Office hours are 8 to 4 when most people are working. Should be 9 to 5:30.	services		
May 25, 2010 8:21 PM	I will attach a letter I wrote in Jan. 2010 re transportation to Nanaimo hospital. As of today I haven't heard a peep from our mayor or council. However, the same day my letter was published in the local paper, the mayor of Qualicum, Teunis Westbroek, phoned me, agreeing with my concern (maybe I should move to Qualicum).	services		
May 25, 2010 8:57 PM	My biggest gripe is with snow plowing. Seniors clear driveways to the road and the snowplow comes along and leaves more snow and ice that compacts. Takes longer to dig out than it did to do the whole driveway. Plows can lift their blades between driveways and leave them clear.	services		
May 25, 2010 9:07 PM	Look after Craig Bay with the tax money we spend.	services		

May 25, 2010 9:46 PM	Not everyone is retired here, but City Hall is only open until 4 pm. Working people can't get there in person--example, to pick up dog tags.	services		
May 25, 2010 10:52 PM	Regular garden waste pick up	services		
May 26, 2010 4:51 PM	Rain/water barrels at a reasonable cost to the public.	services		
May 26, 2010 9:26 PM	Give the services to the Strata regions that we pay for and never receive.	services		
May 26, 2010 10:33 PM	Obviously webside hadn't been updated for 2 years. Mayor eliminated Economic Development office which may be of assistance to residents of the city because of all of the layoffs.	services		
May 27, 2010 4:50 PM	Library is excellent.	services		
May 28, 2010 6:19 AM	I will need the services of the planning department in the near future and I've been told by different sources that it can take a year to subdivide a lot, which is insane. That and very costly. Not sure why it is so expensive, not including the services. Just the paperwork.	services		
May 31, 2010 5:10 PM	Accept Visa re: payment of water & taxes	services		
May 31, 2010 9:30 PM	Make a welcome package for new residents available at City Hall to include: history of the city; facts and figures about the city; contact info; city services; map.	services		
May 31, 2010 10:17 PM	pick up recycling every week but we do appreciate having it picked up every 2 weeks	services		
May 31, 2010 10:25 PM	We live in Craig Bay. Our home is on the heritage lands and we cannot get the City to clean this land up. We were promised tree cutting. We have grass that is allowed to grow wildly and we have to fight to get it cut.	services		
Jun 1, 2010 5:30 PM	Open on Saturdays	services		
Jun 1, 2010 6:11 PM	When clearing snow from Pym Rd, don't dump all in front of driveways, as I am blocked from getting out and emergency vehicles could not get to me if they had to.	services		
Jun 2, 2010 6:44 PM	Apparently before we moved to Pioneer Cres, the road was paved and fixed, but the grass planted is junk and full of weeds, and never fixed.	services		

Jun 3, 2010 6:10 PM	Don't skimp on essential services like the fire department. Without those firefighters this community would be in a lot worse shape. Shame on Ed Mayne for questioning the need for a new fire truck.	services		
Jun 3, 2010 8:36 PM	More frequent pickup of garden waste.	services		
Jun 3, 2010 10:33 PM	The people and beauty of Parksville should be more important to Council than its fiscal balance sheet	services		
Jun 4, 2010 6:56 PM	Don't let quality of service decline.	services		
Jun 4, 2010 11:00 PM	More bus service for school kids.	services		
Jun 8, 2010 3:10 PM	Implement a green waste pick up at a reasonable cost.	services		
Jun 8, 2010 8:49 PM	Bring back large garbage day 1 or 2 times per year.	services		
Jun 9, 2010 5:54 PM	Accepting credit cards as payment for City bills would be more user friendly.	services		
Jun 10, 2010 4:49 PM	Too long waiting time for permits.	services		
Jun 10, 2010 9:48 PM	Spend more time and effort toward local residents, rather than getting ready for tourist season; ie, clean the beach park during the winter.	services		
Jun 10, 2010 10:09 PM	More active street sweeping. Preserve irrigation water on public flowers and gardens. The public is to restrict water use and so should the City.	services		
Jun 10, 2010 10:15 PM	Garbage and recycling are great.	services		
Jun 11, 2010 10:52 PM	When I see street sweeper out I wonder if it is needed so much.	services		
Jun 14, 2010 5:34 PM	No. We are very happy with the City. The streets are clean and for the most part well maintained. City gardens, trees, lawns, entry and exit signs perfect. No complaint.	services		
Jun 15, 2010 3:19 PM	I think overall the City's service is good and I should perhaps have indicated good instead of fair.	services		
Jun 15, 2010 10:35 PM	Think hours could be adjusted. Maybe some staff all day Saturday and then the Monday off. Have open late one day a week with minimum staff. That day to start at 1:00 pm and have morning off.	services		

Jun 16, 2010 5:31 PM	Keep all services designed to help individuals keep the city attractive--trees, gardens, etc. Visitors' impression of dried up lawns and dead gardens is not helpful to anyone.	services		
Jun 16, 2010 6:31 PM	Better bus service between Parksville and Qualicum.	services		
Jun 16, 2010 9:28 PM	Where do I start? Maintain City green space: cut and bag the grass, stop expecting homeowners to cut City grass, don't ignore snow removal on streets with ditches - we pay taxes too! Services are not provided equally - preference is given to areas over others.	services		
Jun 17, 2010 4:00 PM	Weekly collection of reasonable amounts of yard waste, to stop people from illegal dumping. Consult with fast food outlest and schools to develop a program to reduce littering and pick up litter.	services		
Jun 17, 2010 10:17 PM	Allow extra garbage pickup without needing tags. No sprinklers allowed, to preserve water.	services		
Jun 18, 2010 3:51 PM	Extend hours for those who work outside the city.	services		
Jun 18, 2010 4:26 PM	Satisfied with services.	services		
Jun 18, 2010 6:26 PM	Spend less time working on garden beds by City staff and more time addressing more pressing needs.	services		
Jun 18, 2010 9:13 PM	8-4 for people who work is not doable. Split shifts - 8-4 and 9-5. Would be helpful and staff could tell you what they can do and not first off what they can't do - very annoying.	services		
Jun 21, 2010 6:42 PM	Do not charge for over payment of taxes.	services		
May 19, 2010 4:01 PM	Have better maps of Parksville, bigger so you can see the streetnames for older people with poor eyesight.	services		
Jun 16, 2010 9:07 PM	I was referred to Engineering in Nanaimo (?) but didn't follow up on that myself.	services		
May 19, 2010 10:09 PM	more shopping	shopping		
May 28, 2010 3:24 PM	Better shopping to eliminate the drive to Nanaimo.	shopping		
May 28, 2010 5:44 PM	More affordable groceries/shopping.	shopping		
Jun 2, 2010 3:53 PM	Add brand name stores	shopping		
May 11, 2010 11:34 PM	More sidewalks in older neighbourhoods	sidewalks		
May 31, 2010 9:22 PM	The tall blond lady at the front desk was very un-informed and gave us incorrect information re: recycling.	staff	communication	

Jun 4, 2010 3:52 PM	Staff should be more service-oriented. Often short and impatient when asked questions.	staff	communication	
May 22, 2010 4:01 AM	stop driving big trucks with only one employee, reduce staff to reduce budget. You wont like this one: reduce planning staff!	staff	cut costs	
Jun 11, 2010 4:57 PM	Any of the staff we have had contact with have been courteous - the elected officials appear to listen but I think they just give you that impression and then do what is on their own agenda - how did we ever get the ugly Beach Club when the majority of the people opposed it?	staff	development	listen to residents' concerns
Jun 15, 2010 8:29 PM	This time last year, to pay my taxes. Staff were very pleasant. I am quite satisfied with services provided by the City and its staff.	staff	good job	
May 31, 2010 9:30 PM	Staff must listen to direction of Council - Council is elected by citizens (tax payers) they run Parksville, not staff.	staff	listen to residents' concerns	
Jun 14, 2010 6:44 PM	Train employees to listen. Insist that Councillors listen to the public.	staff	listen to residents' concerns	
May 26, 2010 3:40 PM	We have a great works department. Continue to encourage them to do their jobs. They keep Parksville looking great and make it a great looking place to live.	staff	services	
May 28, 2010 6:13 PM	There has to be a culture shift to a more service oriented approach by all levels of City government including elected officials.	staff	services	
Jun 7, 2010 10:59 PM	No staff friendly, fair and good response to issues.	staff		
May 18, 2010 9:21 PM	When applying for a permit to build a deck in 2005, I was treated poorly. The person was rude and uninformative as if he did not want me to build a deck on my recreation property. It was extremely upsetting to me.	staff		
May 21, 2010 4:38 AM	hire new city planner and administrator	staff		
May 21, 2010 6:31 PM	Hire a proper engineering department, it maybe time for a new city planner too!	staff		
May 25, 2010 8:34 PM	Put some heat on staff. Smarten them up. Need for more energetic responses.	staff		

May 26, 2010 9:16 PM	Get a City Manager that retired from a big city; that would bring big city thinking.	staff		
May 27, 2010 5:32 PM	Seem to 'pass the buck' when possible; ie, replies 'Don't know' or 'Not sure'.	staff		
May 27, 2010 10:28 PM	For what it's worth. When a resident asked at the City Hall about the 2nd hand store clutter, she was asked, 'and what business is it of yours?' If he had the nerve to say that, how interested are you?	staff		
May 28, 2010 8:31 PM	See previous comment re: staffing levels	staff		
May 28, 2010 8:54 PM	Development department needs a review and overhaul.	staff		
May 28, 2010 10:46 PM	Great City manager--Fred. Super public works manager--Al. Amazing trash collector--he does the work of 21. Generally very helpful staff.	staff		
May 31, 2010 5:54 PM	Stop wasting money on consultants and hire competent staff to manage and control City council's helter skelter, dictatorial, self-satisfying ideas.	staff		
May 31, 2010 8:13 PM	Rude clerk on the phone, but senior manager dealt with it.	staff		
Jun 1, 2010 6:34 PM	Planning dept.	staff		
Jun 1, 2010 9:18 PM	It would be nice to receive friendly service when paying my tax bill at the City.	staff		
Jun 2, 2010 4:53 PM	Keep well trained staff.	staff		
Jun 2, 2010 10:29 PM	Most staff is excellent. However, the person I talked with was not helpful until he was pushed. Not everyone who comes in with a question is an idiot.	staff		
Jun 3, 2010 8:26 PM	No complaints. Every City employee I spoke to was courteous, informed and very helpful to me.	staff		
Jun 3, 2010 9:53 PM	more staff to cover coffee breaks and lunch breaks	staff		
Jun 7, 2010 5:35 PM	Be more enthusiastic about doing work and be thorough.	staff		
Jun 7, 2010 10:01 PM	A friendly demeanor and 'can do' attitude would be very helpful. I often hear, 'we can't do that' as the first words out of an employee's mouth.	staff		
Jun 8, 2010 3:35 PM	City Hall needs to have a more positive, visionary and intelligent approach and attitude.	staff		

Jun 8, 2010 3:54 PM	Treat people with the same respect that they would like to be treated with.	staff		
Jun 10, 2010 3:55 PM	Need friendlier faces at service counter.	staff		
Jun 10, 2010 4:26 PM	Honestly, we don't need more engineers. This service can be contracted as services and infrastructure needs are met, with their expertise per project.	staff		
Jun 10, 2010 9:00 PM	Let the staff do their jobs.	staff		
Jun 11, 2010 3:25 PM	I have on several occasions dropped in to City Hall to view and discuss various impending projects and have been very impressed with the patience of the staff describing such.	staff		
Jun 11, 2010 4:47 PM	Maintain friendly helpful service	staff		
Jun 11, 2010 8:59 PM	Comments above are for the employees at City Hall who are always very helpful and pleasant.	staff		
Jun 11, 2010 9:05 PM	The staff are polite, but they spend too much time servicing the developers. Need to spend more time servicing the citizens who LIVE here.	staff		
Jun 14, 2010 3:56 PM	Remind staff where wages come from. Reactions were, 'why are you bothering me?'	staff		
Jun 15, 2010 9:35 PM	Hire people who are interested in the city's well-being and not those that are influenced by issues and people who prefer the status quo (such as dog lovers, albeit the dogs are a nuisance).	staff		
Jun 15, 2010 10:54 PM	Very happy with the staff and services provided. Staff very friendly and responsive. Keep it up.	staff		
Jun 16, 2010 4:29 PM	City workers and cops take too many and too long a coffee break in the eyes of the public. They are overpaid for what they do.	staff		
Jun 17, 2010 3:10 PM	All of the employees, especially the outdoor gardeners, etc., are very approachable and helpful.	staff		
Jun 18, 2010 10:41 PM	Fire any civil servant who has worked more than 10 years.	staff		
Jun 21, 2010 4:34 PM	Generally, City staff are approachable and communicative.	staff		
Jun 21, 2010 5:45 PM	Less turnover with City staff personnel.	staff		

May 17, 2010 5:29 AM	Get on with hiring professionals that will provide Council with correct information; might save many dollars in the future. Also would give developers incentive to search out opportunities in Parksville if they can get answers in a timely fashion.	staff		
Jun 4, 2010 10:26 PM	Leave community garden alone. A page in "The News" with a review of community meetings. Topics discussed, problems solved or unsolved. More resident surveys - once or twice a year.	support community	communication	
May 22, 2010 5:09 AM	Improve its planning and support of community activities - the treatment of the community garden was disgusting.	support community		
May 24, 2010 7:52 AM	encourage neighbourhood friendliness, support resident group activities such as street gatherings, mailbox area enhancement, etc.	support community		
Jun 18, 2010 8:47 PM	Support community gardens without ridiculous charges.	support community		
Jun 10, 2010 8:39 PM	There are a lot of people like me struggling on a low income - more needs to be done. Where is the compassion here for the less fortunate?	support community		
Jun 11, 2010 10:09 PM	Keep taxes on businesses at a reasonable rate and keep some regulations reasonable.	taxation	regulations	
May 21, 2010 4:46 PM	Find other means of funding other than constantly raising taxes or seeking taxpayers' money.	taxation		
May 21, 2010 6:20 PM	Remember a lot of your income comes from retirees	taxation		
May 25, 2010 9:19 PM	Keep the taxes down. Us seniors are finding it hard to pay higher taxes each year. Cut back on City landscaping. The rocks put into the boulevards look nice and it cuts down on staff maintenance. We do not need a huge fancy firehall all at once. Pay as it is built.	taxation		
May 25, 2010 9:57 PM	Stop all this tax grabbing with excuses such as water rates.	taxation		
May 26, 2010 3:51 PM	Rapid growth is making taxes too high.	taxation		
May 27, 2010 3:18 PM	Freeze utility/tax bills.	taxation		
May 28, 2010 5:34 AM	increase taxes	taxation		
Jun 3, 2010 5:04 PM	Keep taxes down.	taxation		

Jun 7, 2010 5:00 PM	I know that more services come with a cost, so I am quite happy to keep our current level of services and not have any form of tax increases. More taxes means for my family less money to enjoy our outdoors and area.	taxation		
Jun 7, 2010 8:18 PM	Stop raising taxes and increasing the bureaucracy.	taxation		
Jun 11, 2010 6:50 PM	It appears at times that Craig Bay is considered a "cash cow" by the City. Craig Bay has minimal services provided by the City - Craig Bay provides its own infrastructure & costs, yet they appear to be included in our taxes. Double taxation?	taxation		
Jun 21, 2010 4:54 PM	Broaden the tax base and crack down on year round residents living in hotels, motels and RVs. There are over 3000 people living in recreation zones.	taxation		
Jun 3, 2010 4:55 PM	Traffic and Parking would come to mind first, also Health Care is high on my list. The lab for blood is very poorly designed. There is so little parking and no facility to wait in when a person needs a fasting blood test done and the clinic isn't open you wait in a line outside rain or cold.	traffic control	parking	
Jun 14, 2010 10:21 PM	Stop trying to change the traffic flow. It it's not broken, don't fix it. Put our money to more useful purpose. Also, some trash cans near schools and between schools and Wembley mall or MacDonalds. Lots of trash on sidewalks and roadway (Pym, Renz, Wembley Rd) from school kids.	traffic control	services	
May 21, 2010 8:38 PM	Parking in town is becoming difficult. Also the drivers are very inconsiderate at pedestrian crossings. They take no notice of people on crossings.	traffic control		
May 23, 2010 4:12 PM	More parking downtown.	traffic control		
May 25, 2010 6:18 PM	Create a flow of foot and vehicle traffic within the downtown core -eg creative sidewalks and street lighting. Ring road good idea but not with a one way traffic idea.	traffic control		
May 25, 2010 6:23 PM	Make cyclists pay a license and they should wear a helmet. Also have lights on them (the bike) at night. Why is it not enforced?	traffic control		
May 26, 2010 5:44 PM	More wider parking downtown. Hard to get in and out especially at Shoppers Drug Mart and grocery stores.	traffic control		

May 28, 2010 10:33 PM	There could be speed signs on Corfield and more police presence. Terrible speeding.	traffic control		
May 31, 2010 8:05 PM	More crosswalks and stop lights in east end of Parksville; Shelley Rd.	traffic control		
Jun 8, 2010 10:00 PM	Fix a traffic hazard--left turns out of Thrifty onto Corfield are difficult because of parked cars (facing North) on Corfield.	traffic control		
Jun 10, 2010 6:57 PM	Improve traffic flow on residential areas. Proceed to standard size sidewalk, street layout, as an example Temple Street. Work with government to 4 lane Moilliet to Pym.	traffic control		
Jun 10, 2010 10:39 PM	A light or a 4 way stop sign on Hirst and McMillan.	traffic control		
Jun 16, 2010 3:56 PM	Left turn lane at Finholm and 19A.	traffic control		
Jun 17, 2010 6:51 PM	I have a huge beef with large trucks coming from downtown on Craig and turning onto Despard. They should not go through a school zone that is already narrow with cars picking up kids. They could easily be diverted to Corfield and up Despard.	traffic control		
Jun 10, 2010 3:19 PM	Honest council and explain Beach Club to your residents.	transparency	communication	
May 26, 2010 8:55 PM	Be honest and you won't have to improve your service or communication. More decisions, ignoring residents' input, and bye bye.	transparency	listen to residents' concerns	
May 18, 2010 1:37 AM	Be more open and run a transparent operation	transparency		
May 18, 2010 3:46 PM	Be more open and democratic	transparency		
May 21, 2010 10:44 PM	Be more honest and forthright in its deeds and actions. Do not treat the people of Parksville like they haven't the capacity to understand policy and plans or the intelligence to decide if they want these policies and plans for their city.	transparency		
Jun 8, 2010 10:43 PM	No hidden agendas.	transparency		
Jun 11, 2010 5:03 PM	Be more open and honest.	transparency		
Jun 14, 2010 4:55 PM	Be more open about what is actually planned.	transparency		
May 28, 2010 11:00 PM	Do not reinvent the wheel. 'Steal' other towns' good ideas, facilities, etc. Keep city politics working and ensure no particular vested interests are given 'scope' over the good of the town. Complete transparency.	transparency		
May 13, 2010 5:02 AM	See above.			
May 14, 2010 9:50 PM	No			

May 19, 2010 5:03 PM	no			
May 19, 2010 5:32 PM	No			
May 19, 2010 5:59 PM	see Comments			
May 19, 2010 7:09 PM	No			
May 20, 2010 3:50 PM	I don't know how to improve the services myself. I'm not familiar with who is responsible for what.			
May 20, 2010 10:17 PM	know the information			
May 21, 2010 8:30 PM	No			
May 22, 2010 6:08 AM	no opinion			
May 23, 2010 4:24 AM	Not at the moment			
May 26, 2010 4:43 PM	Follow the example set by QB			
May 26, 2010 7:27 PM	no			
May 26, 2010 10:46 PM	Too numerous to mention.			
May 28, 2010 7:54 PM	No.			
Jun 2, 2010 3:53 PM	Can't really think of anything right now - too big and complex.			
Jun 2, 2010 6:12 PM	Nothing comes to mind			
Jun 2, 2010 8:30 PM	Can't complain.			
Jun 3, 2010 3:19 PM	Didn't seem concerned.			
Jun 3, 2010 4:08 PM	No			
Jun 3, 2010 5:15 PM	Trying to measure and balance the strident input of "single interest minorities" and the opinions of the "silent majority". Good luck			
Jun 4, 2010 5:48 PM	I am satisfied with life here.			
Jun 4, 2010 10:05 PM	I visited the Mayor at the city hall regarding walking off the road.			
Jun 7, 2010 4:44 PM	Develop public access to the water.			
Jun 7, 2010 4:45 PM	I am happy with what we have			
Jun 10, 2010 9:04 PM	Can't think of anything at the present.			
Jun 11, 2010 4:29 PM	Our experience has always been very good since we've moved here - much better than the "big city" services			