

Possible Changes to Water Quality in November

The new Englishman River Water Service water treatment plant will soon be in full operation. In November, City of Parksville staff will operate the treatment plant for a few hours each day. The treatment plant will pump clean potable water to City reservoirs and the treated water will then be directed into the City's distribution system.

During November, the public may experience minor changes in water quality such as temporary discoloration or cloudiness. At all times during this phase of operation, the treatment plant will produce safe potable water. Should residents observe a change in water quality, please run an outside tap until the water runs clear. The issue should resolve itself; however, if the water quality issue persists, please contact the City as follows:

Monday to Friday, 7:30 am to 3:30 pm	250 248-5412
After hours, including weekends and holidays	250 248-6144

This is an exciting time for the City of Parksville and the Regional District of Nanaimo (NanOOSE Bay Peninsula Water Service Area), partners in the Englishman River Water Service project which has built a new water treatment plant, new in-river water intake and new transmission supply mains. The ERWS partners thank you for your patience during this time.

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For more information:

Operations Department
250 248-5412; ops@parksville.ca

Media contact:

Deb Tardiff, Manager of Communications
250 954-3073; dtardiff@parksville.ca