

City Offers Payment Option for Utility Bills and Property Tax Payments

The City of Parksville is pleased to announce we now accept payment by VISA or MasterCard credit or debit cards for property taxes and utility bill payments. The City has partnered with OptionPay, a third-party payment processor to provide residents with a convenient method for payment of property taxes and utility bills.

Utilizing OptionPay enables the City to keep our overall payment acceptance processing costs down yet provide individual residents with the ability to use their credit card for payment. OptionPay is a financial service used by many municipalities for credit card payments. As a municipality, it is a challenge to navigate how to process credit card fees.

For a nominal processing fee through OptionPay, property owners can make credit card payments through the City's website using the [OptionPay link](#) or in person at Parksville City Hall. The City does not receive the processing fees charged by OptionPay; these are paid directly to OptionPay which uses a tiered fee schedule with a minimum fee of \$2. Only VISA or MasterCard credit and debit cards are accepted as payment options using OptionPay. Although payments are received by the City within 48 business hours; it is important to allow for this processing time when making payments. Also be aware of your daily and/or transaction processing limit when making credit card payments. For optimal performance, use Google Chrome or Firefox web browser when accessing [OptionPay](#) for the City of Parksville.

The City accepts online VISA and MasterCard payments for business licences, parking tickets, bylaw office tickets, and comfort letters available at this [link](#). You can access all the information to make a credit card payment through the City's website

As well as this new OptionPay system, the City offers alternate [payment options](#) such as online and telephone banking, in-person at City Hall, mail, drop box. The City also offers [Pre-authorized Withdrawal Service \(PAWS\)](#) which allows taxpayers to contribute a fixed monthly payment towards their taxes and/or utilities.

Should residents have questions about payment options, please contact the City's finance department at 250 248-6144 or cashier@parksville.ca

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For more information:

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communications@parksville.ca; 250 954-3073

*The City of Parksville is located on the traditional territory of the Coast Salish Nations,
home to the Snaw-Naw-As First Nation and the Qualicum First Nation.*
