

Canada Post Strike and Payment Options

At the time writing this page, the Canada Post strike is affecting the delivery of important municipal documents including utility bills and other time-sensitive correspondence. Despite the disruption, residents and businesses must still make payments by the due dates; payment deadlines remain in effect.

UTILITY BILL PAYMENTS are due October 31 and were not mailed prior to the postal strike. Learn about alternative payment options on our website and the information below. For questions, call 250 248-6144 or email cashier@parksville.ca.

WHAT YOU CAN DO

MyCity online

- Sign on to your account for balance owing and transaction history.
- To sign up for MyCity, go to parksville.ca and select MyCity [Online Services/MyCity] Create a profile, register your account(s) and access your information:
 - * UTILITIES – use utility account number and access code located on front page of utility notice (access code may be obtained from previous notice)
 - * TAXES – use folio number and access code on front page of notice
- Pick up municipal documents in person during business hours.
- Call City Hall at 250 248-6144 to obtain amount owing or request an emailed copy.
- Continue to use online, phone or in-person payment options.
- Stay informed by checking the City's website and following us on social media.
- Contact us directly by phone at 250 248-6144 or email cashier@parksville.ca for assistance.
- Enroll in our pre-authorized withdrawal service (PAWS) for automatic payments. [City Hall/Finance/Tax/Utility Instalment]

CITY SERVICES

- As a **vendor** expecting payment from the City, contact ap@parksville.ca and provide your EFT info to receive payment.
- Credit card payments online and in-person at City Hall may be used to pay fees for **business licences, bylaw infraction tickets and comfort letters**. When paying online by credit card (Visa or Mastercard) go to **ONLINE PAYMENTS**; choose payment type and enter your credit card details and account number to proceed with payment.

REMINDERS AND THINGS TO KNOW...

Veteran Remembrance Banners will be on display along Island Highway East and Alberni Highway through November to honour local veterans who gave their lives in World War I and World War II. Approved by Council in 2020, this program honours the sixty veterans listed on the cenotaph. There is a section on letstalkparksville.ca/veterans-remembrance-banner-project about this project which tells the heartwarming stories of these veterans. Please take a few minutes to read these individual stories, we know you won't be disappointed.

2025 special events applications are now being accepted from organizations and individuals wishing to hold special events at City-owned venues or on City streets; review process starts November 30. Annual events will be given priority provided the request is received by November 30, after which time applications will be addressed as first-time events on a first-come, first-served basis, based on availability. After November 30, applications must be received at least thirty days prior to the event. Policy and forms on the website [Quicklink/Special Event Info]. Questions to events@parksville.ca.

HOW TO MAKE PAYMENTS WITH OR WITHOUT MAIL SERVICE

Online and telephone banking - Most financial institutions offer pay-by-phone or online banking services. Your bank account needs to be set up to conduct online transactions. Contact your bank for details. On your bank's website, log into your account and follow these steps:

- * Go to Pay Bills
- * Select Add Payee
- * Search "Parksville"
- * Click Search to view the full list of available payees.
- * Select the payee's name that relates to the City of Parksville property tax or utility notice.
- * Enter an account number.

In person at City Hall open Monday to Friday, 8 am to 4 pm. We can provide you with the amount owing and payment may be made by cash, cheque or debit.

Pay at your bank or credit union by presenting a copy of your bill and form of payment.

After-hours payment drop box - place your payment and the bottom portion of your bill/tax notice in an envelope and drop into the box located at the front entrance to Parksville Civic and Technology Centre, 100 Jensen Avenue East.

Phase 2 of the City's waterfront walkway replacement is delayed until later this month. Expected to take about one month, the section from the Parksville Community Park to in front of Park Sands Beach Resort will be replaced. While the work is underway, this section of the walkway will be closed to the public and those wishing to use the walkway will be required to navigate around the construction area by walking on the beach. Signage and fencing will indicate work zone.

Transportation master plan reports and maps may be viewed on Let's Talk Parksville and there's still time to provide your comments at Letstalkparksville.ca/transportation-plan. Comments will help to inform the 2026-2030 financial plan process and will be presented for Council consideration.

Parksville Remembrance Day ceremony will be held on Tuesday, November 11 at the Craig Street Cenotaph beginning at 10.40 am with a flyover at 11 am. Following the service, the Mt Arrowsmith Legion will welcome guests. For more info, contact the Royal Canadian Legion, Mt Arrowsmith, Branch 49 at 250 248-5633.



Let's Talk

Financial Plan

Parksville

2026-2030

Help Shape Parksville's 2026-2030 Financial Plan

Each year, the City prepares a five-year financial plan, a complex process which includes input from City departments, Council briefings and public consultation. Guided by Council priorities, the annual budget is part of the five-year financial plan which sets the priority services, programs and initiatives for the next five years and how the City will pay for them. Public participation ensures the plan reflects the community's priorities and assists Council to balance individual needs and the needs of a growing community.

We encourage residents to attend or ask questions at financial plan meetings open to the public on November 5, November 6, November 12, and November 24. Refer to the City website calendar for meeting times and letstalkparksville.ca/financial-plan-2026 for information and ways you can be involved.

City Dates

October 20	Council Meeting
November 3	Council Meeting
November 5	Financial Plan - Committee of the Whole
November 6	Financial Plan - Committee of the Whole
November 11	Remembrance Day (offices closed)
November 12	Special Council Meeting - Financial Plan
November 15-16	Fill the Boots for Food - Food and Toy Drive
November 17	Council Meeting
November 24	Special Council Meeting - Financial Plan
December 1	Council Meeting
December 6	Cookies and Carols Event

How to Reach Council

MAYOR

Doug O'Brien 250 937-1389

council@parksville.ca
100 Jensen Avenue East
PO Box 1390
Parksville V9P 2H3

COUNCILLORS

Mary Beil 250 927-4097
Adam Fras 250 228-3727
Amit Gaur 250 954-3060
Joel Grenz 250 954-3060
Sylvia Martin 250 954-3060
Sean Wood 604 868-7914

Comments welcome
250 954-3073
info@parksville.ca