

FREQUENTLY ASKED QUESTIONS ABOUT ELECTRICAL VEHICLE CHARGING STATIONS

WHERE ARE THE ELECTRIC VEHICLE CHARGERS LOCATED?

There are three electric vehicle charging stations in Parksville:

- Two charges, Station AAA-270 and Station AAA-273 are located at the Parksville Civic and Technology Centre at 100 Jensen Avenue East (back of building near the Cenotaph)
- Station AAA-274 is centrally located in the Community Park between the playground and the tennis courts at Corfield Street North and Island Highway East.

DURING WHAT HOURS ARE THE CHARGING STATIONS AVAILABLE?

Charging stations in the City of Parksville are accessible 24 hours a day.

HOW MUCH WILL IT COST TO CHARGE MY CAR AT THE CITY LOCATIONS?

For the first year, use of the charging stations will be complimentary; there is no cost to the car owner/driver. The City will revisit this following the first year of operation and convenience fees may be collected in the future as the demand for the service increases.

WHAT TYPE OF CHARGERS HAS THE CITY INSTALLED?

There are two main charging networks operating on Vancouver Island. Parksville's chargers use "VERnetwork" while the other network is "ChargePoint". Qualicum Beach and Ladysmith use ChargePoint. The City of Nanaimo and the City of Victoria are on "VERnetwork".

WHAT DO I NEED IN ORDER TO CHARGE MY VEHICLE?

To use the station, an activation card may be purchased for \$10 from AddENERGIE, www.vernetwork.net.

Should the car owner/driver not have a VERnetwork card, the charger may be activated by calling the 1 877 505-2674 (the number shown on the face of the charger). The user will provide the charger's ID number, also shown on the charger and it will then be activated remotely.

Having a card is more convenient, as it makes using the machine a tap and go. The network card has the benefit of providing the account holder with a precise summary of electricity used per session/per month. Maps of local stations are shown below. The card account can be preloaded with funds to handle stations that charge a fee.

WHAT WILL IT COST THE CITY TO OPERATE THE CHARGERS FOR THE YEAR?

After the first five years, the City will pay an annual fee of about \$900. The cost to charge is nine cents per kilowatt hour or about \$2 to charge a vehicle from empty to full. Convenience fees may be collected in the future as the demand for the service increases.

Partial funding for installation of the vehicle charging stations was provided to the City of Parksville by the Community Charging Infrastructure Fund. The goal of the CCI Fund is to install 570 such stations across the province.

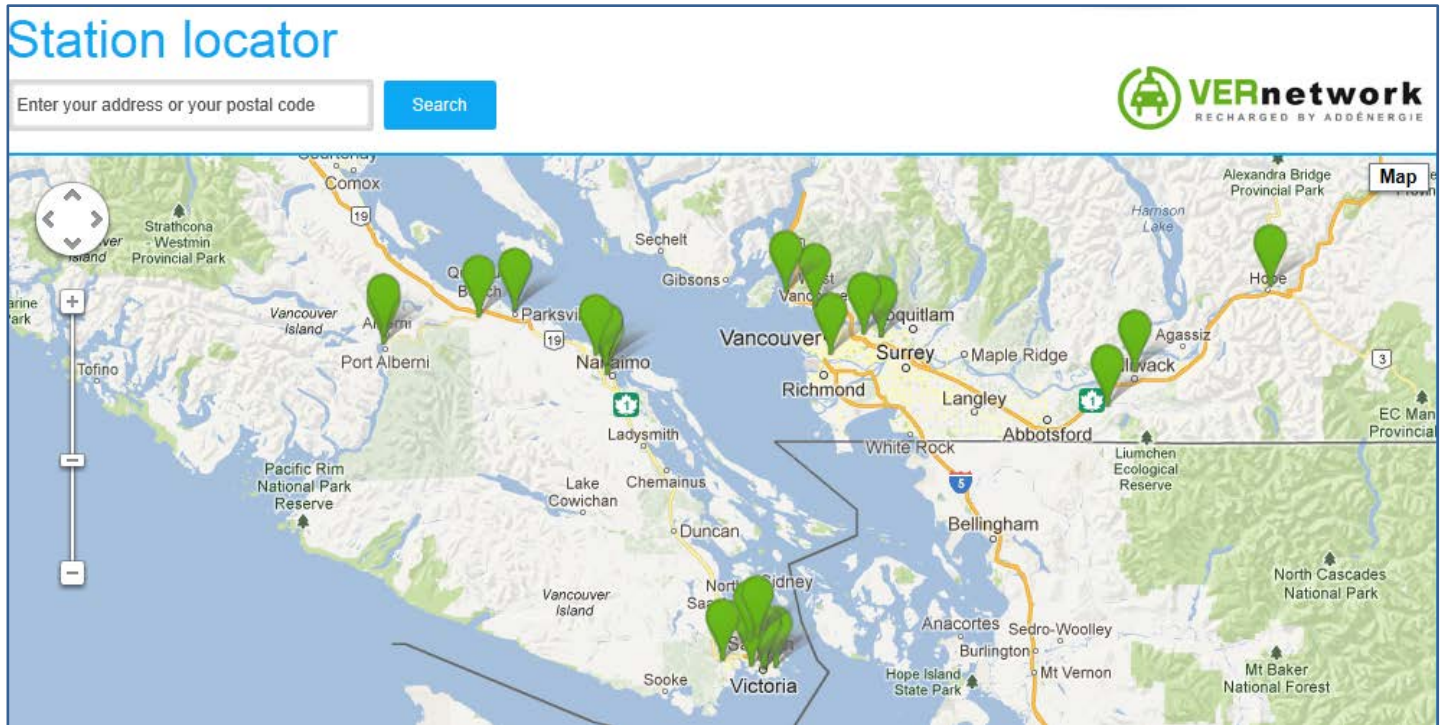
WHY DID THE CITY OF PARKSVILLE INSTALL THESE CHARGERS?

Electric vehicles are not yet common on Vancouver Island however; the demand for chargers is expected to increase as the public's confidence in the new technology grows. While 90% of electric vehicle charging is expected to take place at home, public electric vehicle charging stations will play an important role in decreasing the fear of not being able to charge while on the road.

VERnetwork

This map shows the chargers on the same network as those in Parksville (as of April 22, 2013).

<http://www.reseauer.com/index.en.html>



PLUGSHARE

The Plug Share site shows all charging stations on Vancouver Island (as of April 22, 2013)

<http://www.plugshare.com/>

