

Parksville Resident Survey 2010 - QUESTION #41

Thinking about your community information needs, what information would you like the City to provide you with?

Answer Options	Response Percent	Response Count
Taxes/how money is spent	60.7%	1051
City's plans/priorities for Parksville	80.8%	1399
Development information	62.9%	1088
Current projects/initiatives	55.0%	952
Information on programs/services	44.4%	768
Infrastructure	50.2%	869
Environmental issues	45.6%	789
Other (please specify)	7.0%	122
		<i>answered question</i> 1731
		<i>skipped question</i> 188

Response Date	Other (please specify)
May 8, 2010 7:38 PM	Not necessariy to provide, but to make available at least.
May 10, 2010 4:14 AM	Put it all on the web site
May 10, 2010 5:20 AM	Why things are not being attended to, such as the \$30,000. commercial developmentr charge on the Lion's affordable housing, before they become an issue, rather than after they become an issue - really very incompetent.
May 11, 2010 4:56 AM	Council meetings and minutes. Emails of the coucellors
May 12, 2010 6:59 PM	staff and council salaries and performances;
May 13, 2010 5:02 AM	All of the above but only if it is done in an unbiased, non partisan manner. People are very suspicious of Council and indeed City staff, I sense.[] You need to build your public image and regain trust. The Beach Club was a disaster but we all need to put it behind us and rebuild relationships.
May 14, 2010 2:55 AM	I like a transparent government so the more information about what the city is planning and where the money is being spent the better. I would like better notice of the dates/agenda of council meetings in particular.
May 17, 2010 7:00 PM	statistics on how many seniors live here and how many moving here (or not); statistics on how many families move here (or leave), etc.; crime statistics, quality of life, etc.
May 17, 2010 10:35 PM	as long as it was not mail outs
May 18, 2010 5:07 PM	All of the above in bi-monthly brief in the newspaper.
May 18, 2010 5:31 PM	city limits changing

May 18, 2010 6:42 PM amount spent on policing

May 19, 2010 4:01 PM Any community garden project - like a place to grow a few vegetables - nothing at the townhouse except for lawn.

May 19, 2010 5:59 PM All this information is essential and should be addressed at budget time, then stated again in the autumn.
I can't believe that some councillors think anyone would want the one-way highway. No one I've talked to likes the idea.
Also, the so-called traffic controls at the intersections make turning right much more difficult--Alberni hwy in the

May 19, 2010 6:53 PM downtown is a nightmare. Whose dumb idea was that!

May 20, 2010 4:19 PM Look at money for administration in a town of 12,000 and tell us how we rate; how we are so well served for the dollars (% of gross in expenditures). What provincial download dollar value is and how that impacts us.
I would like to hear that our civic government is developing a process that will ensure that councillors and mayor will not be able to pass something that they said they would not do. (Just think HST at our provincial level here.) If it is a necessity, then let it trigger a referendum to coincide with the next civic elections.

May 20, 2010 7:02 PM here.) If it is a necessity, then let it trigger a referendum to coincide with the next civic elections.

May 21, 2010 1:40 AM I'd like to have information on your plans before you put them into effect, not when it's too late.

May 21, 2010 8:13 PM All these things are available now, are they not, with a bit of research.
I live where we used to take oysters off the beach quite a few times each year. Now they are not safe.

May 21, 2010 10:27 PM Will they ever be safe again?

May 22, 2010 4:01 AM long term park planning

May 22, 2010 6:08 AM Everything that the City is involved in should be available for perusal on their Website.

May 23, 2010 3:47 PM Sharing of information is paramount to success.

May 24, 2010 12:43 AM Efforts being made to get people out of their cars and become more environmentally conscious

May 24, 2010 5:01 AM community members need to be informed as to what the city council is doing...it keeps everyone accountable

May 24, 2010 7:52 AM I'd like to know more about the history of Parksville. I'd like sketches of who our City Council members are and where they stand on the issues; where they come from and how long they have resided in Parksville. We stand on the shoulders of those who have gone before, so I'd like to know more about these people and I'd like to think that our Leaders know this too!

May 25, 2010 5:22 PM development information before licenses are granted

May 25, 2010 9:09 PM The City's plans need to be 'our' plans.

May 25, 2010 9:33 PM Council agenda/topics for discussion.

May 25, 2010 9:46 PM Readers comments on all these issues as well.

May 25, 2010 10:09 PM All of this information should be available on the City website.

May 25, 2010 10:48 PM only if adhering to the OCP, not self interest groups
Why was money given to MVIHES when they are not residents and already advise the City in spending

May 25, 2010 11:21 PM money like the gravel berm(doesn't the policy say that grants in aid must go to residents or residents first?

May 26, 2010 2:10 AM Keep the Mayor and council working for the people not special interest groups-big money

May 26, 2010 4:43 PM Reminders of when council meetings are.

May 26, 2010 8:19 PM these are very important to me and would like to see the in a news/ email letters

May 26, 2010 8:55 PM Honesty and openness. It is starting to shadow our provincial and federal representation. Get rid of it.

May 26, 2010 9:05 PM Everybody should know what is going on.

May 26, 2010 9:26 PM You indicate the cost of Police and Fire. Why is it that these service costs are not divided.

May 26, 2010 10:02 PM Transparency

May 26, 2010 10:08 PM Seniors' services.

May 27, 2010 5:15 PM Would like council to listen to the citizens and quit working to their own agenda.

May 27, 2010 8:43 PM I want to know everything that happens in my city.

May 27, 2010 9:09 PM Anything important to 'general public'. Thank you!

May 28, 2010 4:04 PM Development information - prior to the development being approved

May 28, 2010 6:13 PM A broad based public information strategy needs to be invokled and initiated.

May 28, 2010 8:54 PM Currently all on the web, I think.

May 28, 2010 9:05 PM Possibly all of the above in form of a twice yearly newsletter.
How our area can become more self-sustainable in these uncertain economic times. This area is very rich in potential.

May 28, 2010 10:19 PM It would be wasted if it is covered with concrete.

May 29, 2010 1:30 AM The City is not truthful - witness the nonsense on the advertising page (that I pay for) of the PQB News.

May 31, 2010 5:10 PM all of above

May 31, 2010 5:42 PM City wages

May 31, 2010 8:13 PM Progress reports on projects.

May 31, 2010 8:25 PM all of the above

May 31, 2010 9:22 PM This is dealt with to some extent with property tax information.

May 31, 2010 10:24 PM Notification of "hard core" criminals who may be located in our vicinity.

May 31, 2010 10:25 PM What is the City going to do for Craig Bay regarding the heritage lands becoming a fire hazard--going wild?

May 31, 2010 10:41 PM Special happenings; all news is good and informative.

Jun 1, 2010 6:31 PM This information should be provided right now.
I believe taxpayers should receive information on all of the above using electronic communication.

Jun 1, 2010 9:18 PM It is so easy to get it to people. There's no reason not to.

Jun 2, 2010 3:53 PM Local papers should discuss venues before they happen, not after

Jun 2, 2010 5:26 PM All of the above. These are all requirements of a municipality

Jun 2, 2010 5:31 PM Crime statistics

Jun 2, 2010 6:26 PM Being able to have input helps.

Jun 2, 2010 8:13 PM Ed Maynes' transparent plans are as clear as mud.

Jun 2, 2010 8:30 PM Information is easily accessible.

Jun 2, 2010 8:44 PM Tell me everything.

Jun 2, 2010 10:04 PM water issues

Jun 3, 2010 3:14 PM Be honest with us

Jun 3, 2010 4:08 PM would like a regular marking

Jun 3, 2010 6:40 PM copy of OCP

Jun 3, 2010 8:09 PM health care

Jun 4, 2010 4:50 PM Local transit: Parksville or Parksville/Coombs/ Errington/Qualicum/Nanoose, etc.

Jun 4, 2010 5:07 PM compost pickup

Jun 4, 2010 8:46 PM A lot more info on all makes for a better relationship with those that elected you.

Jun 4, 2010 9:16 PM It is the responsibility of the City to keep its taxpayers provided with up to date information.

Jun 4, 2010 9:17 PM let the people know what you are doing.

Jun 7, 2010 6:06 PM How much is spent on 'consultants' and the results.

Jun 7, 2010 6:07 PM Most is already available, but I would like to know when a large project is being planned (as early as possible)

Jun 7, 2010 6:17 PM on website
Your plan to contain costs. Your increasing costs (City budget) are unconscionable given the downturn in the economy.

Jun 7, 2010 8:18 PM Live within our means.

Jun 7, 2010 9:03 PM bylaw enforcement
Best to send out a quarterly newsletter from the City to the residents.

Jun 8, 2010 3:35 PM Most would read it--or is there a fear of an informed populace?

Jun 8, 2010 4:03 PM Hospital

Jun 8, 2010 4:50 PM I think as the voice of Parksville, you should give any and all information to the residents you speak for.

Jun 8, 2010 5:42 PM We should be aware of everything.
This information should be available on website to reassure the public that the City is accountable for what residents/businesses deem important and how revenues are spent.

Jun 10, 2010 3:19 PM residents/businesses deem important and how revenues are spent.

Jun 10, 2010 3:25 PM Information eliminates ignorance, which defuses anger and frustration at taxes.

Jun 10, 2010 3:55 PM Plan covers all above.

Jun 10, 2010 8:39 PM Like the new board walk. I think the money was far too much. Local highschoools would have provided labour for such a project.

Jun 10, 2010 8:39 PM Affordable housing here in Parksville for low income people to live in.

Jun 10, 2010 9:32 PM Work on one major project at a time. The little ones will take care of themselves.

Jun 11, 2010 4:29 PM All of the above. Information should be made available on your website, with a summary published weekly in the paper.

Jun 11, 2010 5:11 PM The facts, not things that are of no interest to our quality of life.

Jun 11, 2010 5:54 PM Upcoming events for public

Jun 11, 2010 6:32 PM Governing personal philosophies of the members of council and the mayor.

Jun 11, 2010 9:50 PM Please keep us informed.

Jun 11, 2010 10:24 PM A reference book that has copies of emails directed to City council.

Jun 11, 2010 10:52 PM this must be done in short and to the point. People drift off when its too complicated.

Jun 14, 2010 4:23 PM Agenda of upcoming meetings so we can make a decision about attending meetings.

Jun 14, 2010 5:50 PM How money is saved.

Jun 14, 2010 6:16 PM Capital projects/development costs, reasons/needs and how each councillor/mayor is involved.
Just bear in mind always the ideal of public servant - not bureaucratic elite. Prevent overdevelopment and provide water capacity protection.

Jun 14, 2010 6:17 PM provide water capacity protection.

Jun 14, 2010 6:37 PM Section for public suggestions/letters.

Jun 14, 2010 6:44 PM Improve the way we are governed and informed about developments and planning.

Jun 14, 2010 8:11 PM It would be helpful to be able to get information on our water usage every month.

Jun 15, 2010 4:20 PM How you plan to provide facilities, water, etc. to all the extra houses you plan on building.
Keep large housing developments to a minimum. Slow growth more in tune with Parksville residents' wishes.

Jun 15, 2010 5:16 PM Why do we like living here? It's peaceful and good living conditions and services.

Jun 15, 2010 8:29 PM City council agenda on the website.

Jun 15, 2010 9:58 PM As it is a community, we all have a say. We should be informed about everything.

Jun 15, 2010 10:35 PM How many employees. What departments they are employed in. How many vehicles.

Jun 16, 2010 3:29 PM More pertinent city information in the local news media--PQ News, etc.

Jun 16, 2010 4:57 PM Put council meeting minutes on the internet for the general public.
Better and more detailed audited financial statements, visibly using small town auditors is a waste of money

Jun 16, 2010 9:28 PM (they look very unprofessional and sadly "Mickey Mouse".)

Jun 16, 2010 10:28 PM Need more enforcement by police at stop signs. Some people don't even slow down.

Jun 17, 2010 4:32 PM Inform us before these are done, not after.

Jun 17, 2010 9:14 PM Development information and honesty in relaying would be appreciated. Also, survey results, please.

Jun 17, 2010 9:44 PM Events and opportunities for participation in projects and initiatives.

Jun 18, 2010 8:47 PM Water supply. Necessity for population cap.

Jun 18, 2010 8:58 PM What are you doing to lower taxes - results of surveys, citizens comments/concerns

Jun 18, 2010 10:22 PM All of the above. Could be included through links on the website.

Jun 21, 2010 3:17 PM events