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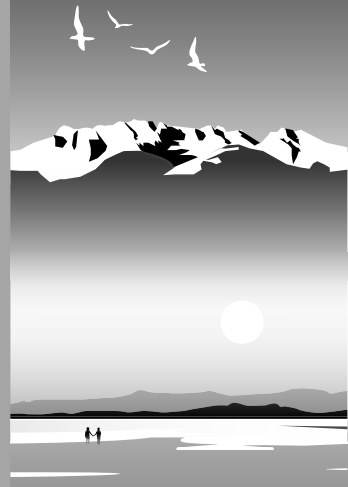
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Gradual Return of City Services

The City is focusing on the essential services our residents rely upon and will continue to exercise an abundance of caution as we provide limited in-person services starting June 1. We will work towards

a full resumption of regular services in a gradual and cautious manner, following the direction of the Provincial Health Officer.

The finance department is open to the public Monday to Friday, 9 am to noon and 1 pm to 3 pm. Finance is open to accept property tax payments, utility payments and to process homeowner grants only. We will not issue garbage tags, bus passes or dog tags in June. Residents should continue to access services electronically.

All other City business is by appointment only and walk-in services are not available at this time. Call 250 248-6144 to book an appointment or refer to contact info on our website. Please contact VIU, School District #69 and the library by phone at this time.

The City will continue to monitor public demand for in-person services with a view to offering more services in July. Our thanks to Oceanside residents for following the rules to keep us safe and slow the spread of COVID-19. The City looks forward to resuming some in-person services, while ensuring the efforts of our community are not reversed.



Using Parkville Civic and Technology Centre building

Residents will need to be patient and respectful as there will be delays during this transitional period. Number of people in building at one time is limited and it may be necessary to queue on the Jensen Avenue sidewalk.

- Jensen Avenue East is the designated entrance-only and the south door by the Cenotaph is the designated exit-only door.
- Washrooms remain closed to the public.
- To ensure safe transition, residents will need to take a number of steps. Physical distance markers will indicate flow, hand sanitizer is provided and procedures will be provided upon entry to building.
- Please respect safety protocols – wash/sanitize hands thoroughly and often, cover your cough or sneeze, limit your time if others are waiting and stay home if sick.

Outdoor spaces, events and physical distancing

Outdoor spaces are open for casual use; please respect posted guidelines. Groups should be small (two to six) and physical distance of two metres. No special events in City facilities are being booked and playgrounds remain closed at this time. Sports courts are open for casual play and users should review the ViaSport BC website for sport specific info.

Council meetings - meetings are now held in person in the Forum, Parkville Civic and Technology Centre. Although the City is allowing the public to attend open Council and Committee meetings, we encourage the public not attend in person. We continue to offer viewing of meetings from the City's website, either livestreamed or video archive.

Strict measures are in place to meet health and safety regulations related to COVID-19; security staff will be on site to ensure compliance. Only 35 members of the public will be permitted in the building at any time; doors will be locked and the public will be admitted by security staff through the front door on Jensen Avenue.

Traffic flow will be one way with directional signage posted on walls and/or floors. The Forum may have some seating available, subject to physical distancing and space limitations. Members of the public may choose to wear protective equipment such as masks and gloves, however, this equipment is not provided by the City.

Residents are welcome to send comments to council@parkville.ca and if residents wish to have their comments related to agenda items included in the public record, comments must be received by noon on the day of the Council meeting and should include full name and address.

Things we would like you to know

Property taxes due July 2

If you do not receive your 2020 tax notice by June 8, call 250 248-6144. Late payment penalties will not be applied immediately after the due date; 5% penalty will be applied on **October 1** to current year outstanding property taxes and unclaimed home owner grants and a second 5% penalty will be applied on **December 1**. Home owner grants must be claimed each year you are eligible by claiming the grant on our website (*Online Services*), by mailing the completed application or in-person at City Hall. When making a payment at a bank or through online banking, allow at least two business days for bank processing.

Utility notices - due date for City utility notices was extended to **June 30**. If you did not receive your notice in the mail, please call 250 248-6144. We encourage the public to pay utility bills via Canada Post or through online or telephone banking.

Tree rebate program - \$50 rebate for owner of residence or business who wishes to plant tree on their property. Application on website [*Residents/Rebates*]

2019 annual report - The City's annual report will be available for review on our website [*Quicklinks/Reports*] on June 30 and will be formally presented to Council on July 20. Residents may comment at the July 20 Council meeting or by email to council@parkville.ca.

Permissive tax exemptions - under the provisions of the Community Charter, Council may exempt land and/or improvements from municipal property taxes for the next calendar year, subject to certain requirements which in general, restrict exemption to non-profit organizations using the lands for specific non-profit purposes. Application deadline is 4 pm, June 30. Details, form and policy on website [*City Hall/Mayor and Council/Permissive Tax Exemptions*].

Let's Talk Parkville - we have provided a resource list as support for residents and businesses trying to navigate the overwhelming amount of info about COVID -19. letstalkparkville.ca/covid-19

Public engagement survey - Looking for input from residents to see if there is an interest in engaging with us on projects. Open until June 7, the survey links from our website and letstalkparkville.ca.

City Dates

June 4	Parks and Open Spaces
June 15	Council Meeting
June 19	City's 75 th Birthday
July 1	Canada Day (offices closed)
July 2	Parks and Open Spaces
July 6	Council Meeting
July 20	Council Meeting

How to Reach Council

MAYOR		council@parkville.ca
Ed Mayne	250 954-4661	100 Jensen Avenue East
COUNCILLORS		PO Box 1390
Mark Chandler	250 951-6651	Parkville V9P 2H3
Adam Fras	250 228-3727	
Al Greir	250 248-1285	
Doug O'Brien	250 954-2327	Available on Parkville.ca.
Teresa Patterson	250 954-9488	Comments welcome.
Marilyn Wilson	250 954-3060	250 954-3073 or info@parkville.ca

