



# it's your City!

April 15, 2020

[www.parksville.ca](http://www.parksville.ca)

## MESSAGE FROM PARKSVILLE COUNCIL

It is unlikely we will return to normal any time soon as we may be in a period of social isolation for sometime to come. More than ever, as Council members and community residents, we need to be flexible and continue to do the best we can during this unprecedented time. Please stay safe; limit the number of outings and when you do go out, respect physical distancing of at least two metres. Stay in touch virtually with neighbours, friends and family and we would love to hear your stories about how you are staying connected; please email [mayor@parksville.ca](mailto:mayor@parksville.ca).

Our sincere thanks and appreciation to Parksville residents for doing your part to prevent the spread of this disease and successfully flatten the curve. We now know that our behaviour does affect just how long this crisis will last and our actions are generating positive results. Stay safe, stay well.



## Notice of Parcel Tax Roll Review Panel

For those who received written notification from the City, the Parcel Tax Roll Review Panel will meet on April 20 at 5:45 pm (in the Forum) to hear complaints and review and correct the assessment rolls. With our offices closed to the public due to the COVID-19, written notices must be sent to [finance@parksville.ca](mailto:finance@parksville.ca).

The panel will hear complaints to ensure names and addresses of the owners are correct; parcels of land not abutting the water and/or sewer mains and errors or omissions respecting the inclusion of property on the roll. The revised Water, Sewer and RDN Parks Parcel Tax Rolls are available for inspection on our website. The panel will not hear a complaint unless written notice is submitted to the City at least 48 hours prior to the meeting time of the panel.

## COVID-19 Updates for Our Residents

We continue to share updates as we support efforts to prevent transmission of COVID-19 in our community and continue to follow the recommendations of BC Ministry of Health and Island Health.

## Guidelines Support Compliance

To provide a consistent approach throughout BC and reflect the public health officer's recommendations for individuals and communities, local governments are encouraged to focus enforcement efforts on COVID-19 orders and through the bylaw enforcement order, clarified bylaw compliance officer roles:

- To assist with the compliance and enforcement of public health orders.
- Bylaw compliance officers are not authorized to detain an individual because of a contravention or suspected contravention of a public health order.
- Bylaw compliance officers are not authorized to exercise any authority to issue a fine or penalty.
- Enforcement will be directed by the provincial health officer and/or Island Health.

Working hard to protect our community isn't new for the City's bylaw compliance officers; however, protecting our community during a pandemic is new. Prior to the order, bylaw compliance had started to patrol and educate about the public health orders as well as monitor City infrastructure. We will continue to deploy on-duty bylaw officers to assist in enforcing provincial health orders, such as monitoring community facilities and areas closed to the public. Island Health will cover food premises including grocery stores as well as personal service establishments. Bylaw officers will remind residents of facility closures, as well as the critical need to physical distance. City staff are also integrating patrols into their daily tasks and will report concerns to bylaw. The City's priority is to protect the health and safety of our residents.

Compliance concerns should be directed to:

City of Parksville  
[bylaw@parksville.ca](mailto:bylaw@parksville.ca)  
250 954-4650

Island Health  
[HPES.Parksville@viha.ca](mailto:HPES.Parksville@viha.ca)  
250 947-8222

## Enews Signup

Emergency Management Oceanside is a partnership between the City of Parksville and Town of Qualicum Beach to provide emergency support and disaster service to residents of the Parksville-Qualicum Beach area. Because of the COVID-19 pandemic situation, the City and Town, through Emergency Management Oceanside are operating a Level 2 Emergency Operation Centre. An EOC provides the ability to respond to and coordinate activities in partnership, working with Emergency Management BC, neighbouring communities and other partners.

As well as ongoing communications through the City and Town, EMO will send out regular updates about emergency preparedness for the Oceanside region. **If you wish to receive updates directly to your inbox, please signup at [EmergencyOceanside.ca](http://EmergencyOceanside.ca).** Please email questions to [info@emergencyoceanside.ca](mailto:info@emergencyoceanside.ca)



## Senior Support

The BC government announced a new service pairing volunteers with seniors isolated at home. The new senior support program was launched to address immediate needs of seniors staying at home during COVID-19. People can call to offer everything from virtual visits to grocery deliveries. Seniors needing support and healthy individuals who wish to volunteer can call 211 to access the service. [bc211.ca](http://bc211.ca).



## Annual Wood Chipping Program

This year's program began on April 6, collecting woody materials from the west side of Craig Street. Collection for west of Craig Street properties continues until April 20. For properties east of Craig Street, collection runs from April 21 to May 1. For those properties east of Craig, please ensure materials are on the curbside by 8 am on April 21. Please see our website for details.

## Utility Notices

Because of the COVID-19 pandemic, the due date for City utility notices covering water, sewer, garbage and recycling has been extended to **June 30**. If you do not receive your notice by April 24, call 250 248-6144. With City offices closed to the public until further notice, we encourage the public to pay this utility bill via Canada Post or through online or telephone banking.

## Curbside Collection

The RDN advises garbage, recycling and food waste curbside collection is continuing as scheduled and have asked for help to keep collection drivers safe by taking the following precautions:

- All garbage waste must be bagged and securely tied (no loose waste, including vacuum dust).
- If someone in your household is sick, please double-bag and securely tie all personal waste.
- All paper towels, tissues, toilet paper, face masks, gloves, and disposable sanitary wipes. (flushable and compostable) must be disposed of in your garbage, not recycling or food waste containers.
- Waste that does not adhere to these guidelines will be left behind with no exceptions.

Tags for extra containers of garbage may be purchased through the RDN website for \$3 per container, which will be billed on your utility bill and your address will be added to the driver's route list on your next scheduled collection day. The website also lists retail locations where tags may be purchased. [rdn.bc.ca/curbside-collection-schedules](http://rdn.bc.ca/curbside-collection-schedules)

## City Dates

April 20	Council Meeting
May 4	Council Meeting
May 7	Parks and Open Spaces
May 18	Victoria Day (offices closed)
May 20	Council Meeting

The public is encouraged to attend Council meetings held on the first and third Mondays of the month and may observe advisory committee meetings. Refer to the website for agendas, meeting highlights and minutes.

## How To Reach Council

**MAYOR**  
Ed Mayne.....250 954-4661

**COUNCILLORS**  
Mark Chandler .....250 951-6651  
Adam Fras .....250 228-3727  
Al Greir .....250 248-1285  
Doug O'Brien .....250 954-2327  
Teresa Patterson.....250 954-9488  
Marilyn Wilson .....250 954-3060

**council@parksville.ca**  
**City Hall, 100 Jensen Avenue East**  
**P O Box 1390, Parksville V9P 2H3**  
[facebook.com/cityparksville](https://facebook.com/cityparksville) • [twitter.com/city\\_parksville](https://twitter.com/city_parksville)  
[instagram.com/parksvillecity](https://instagram.com/parksvillecity)

It's Your City is published in the PQB News with a copy on the City's website. We welcome your comments.  
250 954-3073 or [communications@parksville.ca](mailto:communications@parksville.ca).