

BAY AVENUE, EAST OF DOGWOOD

(Notice has been provided to residents/businesses – For information only)

TEMPORARY WATER SERVICE SHUTOFF NOTICE

Due to necessary works in your area, water service at your residence or place of business may be shutoff for a period of **six hours from 8 am to 2 pm on Thursday, August 5, 2021**

During this period, the City watermain may be drained. Please take such measures as may be necessary to protect your hot water unit or other plumbing installations against possible damage:

- Do not use hot water until the cold water is on again and can refill the hot water tank.
- Turn off the breaker for the hot water tank for the duration of the water shut down.
- For a natural gas hot water tank, turn the thermostat dial at bottom of the tank to 'pilot'.

The City accepts no liability for damage resulting from interrupted service.

To ensure required water quality levels, chlorine is added during the works process. Should you detect the taste or odour of chlorine once water is restored, please run cold water taps to clear your waterlines.

When watermains are flushed after a service shutoff, customers may experience discoloured water or sediment. The colour in the water is an aesthetic problem and is not a health concern. If discoloured water comes out of the tap, run the water to flush the household lines. Please allow sufficient time for the water to clear.

The City will strive to see that the works are completed and water service restored within the above-noted times; however, unforeseen complications or circumstances in the works may result in completion delays. Your patience and understanding during this water shutdown are appreciated.

Date of Issue: July 30, 2021
Department of Engineering
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