

March 8, 2019

**REPORT TO:** CITY OF PARKSVILLE MEMBERS OF COUNCIL

**FROM:** HIS WORSHIP MAYOR MAYNE

**SUBJECT:** MAYOR'S ROUNDTABLE REPORT

**PURPOSE:** *Presentation to Council and the Public on the report of the Mayor's Roundtable event held January 19, 2019, and recommendations for next steps*

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**EXECUTIVE SUMMARY:**

As part of my campaign promise, I committed to holding a Roundtable event with a diverse group of citizens brought together to discuss the vision for Parksville's future. I am pleased to announce this commitment has been achieved and a Roundtable was held on January 19, 2019. About 65 participants, members of Council and senior City staff attended the professionally facilitated event. The goal of the event was to start an open conversation with the members from the Parksville community and to learn what our residents love about this City and what priority actions the community wishes this Council to focus on during its term of office. As I stated during the event, there will be many more opportunities for Council to engage with citizens as we develop the action plan for the next 3.5 years. This report provides a summary of the issues raised at the event and recommends further public engagement on the priority items. I look forward to working with Council, the community and staff to enhance well-being for our residents and maintain Parksville's great reputation as an amazing place to live, work and play.

**RECOMMENDATION:**

1. THAT the report from His Worship Mayor Mayne dated March 8, 2019, entitled "Mayor's Roundtable Event" be received.
2. That staff be directed to arrange a follow-up meeting with the 65 roundtable participants followed by an online process to receive public input on the identified Council priorities.
3. That, following the next round of consultations, staff be directed to arrange Committee of the Whole meetings on each of the identified priority topics, enabling Council to request presentations from relevant community experts to assist with its decision making and development of strategic planning actions.

**BACKGROUND:**

As part of our commitment to listen to the citizens of Parksville and ensure Council is responsive to the community's needs, we held a Roundtable event in January and each member of Council recommended a cross section members of the community to attend this initial event. The next steps outlined in this

report will allow all interested residents and business owners to provide input to Council on the desired vision for Parksville. It is anticipated the people who attended the January 19, 2019, event will continue to participate in the process, but we also wish to further enhance consultation and engagement with the broader community.

The following priorities were identified during the Roundtable:

- Affordable housing and homelessness
- Public safety/ crime/ drugs
- Health care/ doctor shortage
- Economic development and downtown revitalization
- Recreation

When asked what people liked most about Parksville, the following items received the most support:

- Beaches;
- Small town atmosphere;
- Climate;
- Parksville Community Park;
- Community Park/ Community Involvement/ Volunteers
- Nature

The following areas of concern were also raised:

- Need for more policing and enhanced security such as lighting;
- Housing and homelessness;
- Need for improved access to health care resources/ address the doctor shortage;
- A desires to see more options for recreation, such as a cinema, multi-plex sports complex, swimming pool, indoor track, festivals and entertainment opportunities.

#### Council Priorities:

Local governments have defined jurisdiction and in some cases, the actions of Council will be limited to advocacy or facilitation of process involving senior levels of government. In other cases, there are concrete steps Council can take to address the issues at the community level.

Extensive community consultation occurred as part of the development of Plan Parksville, the City's Official Community Plan (OCP) as well as recently conducted master plan updates. The key vision arising from the OCP was defined as *"Parksville values its small city atmosphere, stunning waterfront amenities, outstanding natural setting and ecological features, diverse economic opportunities and strong social support networks."*

Council desires to build on this vision and other concepts already embraced in existing documents but most importantly to confirm that the City's the priorities and wishes have remained the same. These desires will mirror the OCP's guiding principles which encompass housing, recreation, revitalization and redevelopment, creating a safe community and significantly improving our health care.

Examples of where the City can take specific actions to address the priorities include:

- Development of policy to guide decision making;
- Improving turnaround times for new projects;
- Enacting bylaws to promote certain behaviours and discourage others;
- Providing financial incentives to encourage certain behaviour or discourage others;
- Engage in public consultation and education to support understanding of community expectations.

### **OPTIONS:**

1. Council may receive the report for information.
2. Council may accept the recommendations and advance the priorities to Committees of the Whole for a more robust discussion of relevant information and additional opportunities for community input on the identified goals.
3. Provide alternate direction to staff.

### **ANALYSIS:**

Council is elected to represent the will of the people. Members of this Council unanimously campaigned on transparency and a promise to listen to the electors. As a starting point, the Roundtable provided an opportunity for Council to hear from members of the community. This event resulted in the identification of common priorities, but Council wants to provide additional opportunities for interested parties to confirm the importance of these issues for Parksville and continue the conversation on the actions Council can and should be taking during its term of office.

In order to be effective, Council and the general public need to accept there is a finite amount of time and resources and it is necessary to focus efforts on a set of issues which appeal to the majority. As discussed, jurisdictional issues pose a challenge in some cases, but local government has a strong role in advocating for change at senior levels. This Council is committed to fully engaging with senior government and making sure community concerns are known and addressed.

Committee of the Whole meetings provide an opportunity for Council to engage in a conversation about issues and to request presentations on specific topics from professional experts or knowledgeable residents. Council will then provide direction to staff through resolutions and development of a strategic plan to guide priorities for the next few years and beyond.

I believe we must start somewhere and while there are more than five priorities for the community, those identified in the attachment to this report should be viewed as the starting point. When progress has been made on these priorities, Council can then consider the next order of business which will include direct action on other areas.

Council uses a variety of ways to engage with residents, including Coffee with the Mayor, online surveys, open house and public information events, social media tools such as Facebook/Twitter and the ability

to contact individual members of Council through email or in person. It is my belief this Council is anxious to take action and make a difference in the community. Some decisions will be challenging but taking decisive action will enable Council to effect change in the short-term and start building a legacy for long-term success. I encourage interested residents to contact me and members of Council with input and ideas. Together we can implement a vision that will enhance opportunities for the community to thrive.

**FINANCIAL IMPACT:**

The financial implications will be discussed at various stages throughout this process. Each priority issue will have an action plan with a defined budget and timelines for achieving the actions approved by Council.

**STRATEGIC PLAN IMPLICATIONS:**

The priorities identified are intended to inform the City's strategic direction and will result in a new Strategic Plan, which has not been updated since 2016.

**REFERENCES:**

- *Roundtable Report (attached)*
- *Council Priorities (attached)*

Respectfully submitted,

*Original signed by E. Mayne*

E. MAYNE  
Mayor

**City of Parkville  
Strategic Priorities 2019 - 2022**

DRAFT





# City of Parksville Mayor's Roundtable

Saturday, January 19, 2019

Report by David Gouthro  
& Eloise Duncan

The Consulting Edge  
& Seymour Consulting



# Contents

- 1. Purpose of the Mayor’s Roundtable..... 3
- 2. What People Love About Parksville: Common Themes..... 3
- 3. Themes for Change..... 4
- 4. What People Would Love Parksville to Look Like in 10 Years..... 4
- 5. Focusing on Themes and Priorities..... 4
- 6. Common Themes for Council Action.....5  
    Next 12 Months and Next Four Years
- 7. Next Steps..... 6
- 8. Consultants’ Comments..... 6

## Appendices

- A. Roundtable Agenda ..... 9
- B. Session Outputs ..... 10 - 23
- C. Roundtable Attendees ... 24
- D. Supplemental Materials ..... 25



## 1. Purpose of the Mayor's Roundtable

The primary purpose of the Mayor's Roundtable was to provide the City of Parkville's Council and senior staff with an opportunity to hear first-hand what a cross section of the community felt was important to them today and what they would like to see in the future of their city. Over 70 of the 90 invited residents and members of the business community attended and actively participated in a series of highly interactive and engaging conversations. This turnout in and of itself was a strong indication of the community's interest to participate in the shaping of Parkville's future.

There were many anecdotal comments indicating participants really appreciated being invited to provide input that would be used to help Council create their strategic plan for the next four years.

### Objective of the Report

This report summarizes the high frequency responses to the questions posed in each component of the meeting. As requested, there has been no attempt to analyse or interpret the session outputs by the Consultants, or to make recommendations on what action Council should take. Instead, the objective of the report is to highlight what participants shared and documented through the sessions in a factual manner, with minimal interpretation. To that end, we have included all individual responses in the appendices following the main body of the report.

Participants were engaged in a series of conversations to identify the following:

- What they loved about Parkville;
- Signs that things were changing in Parkville (or needed to change);
- Ideas on the changes they would like to see 10 years from now based on key themes that were important to citizens, their quality of life and the future of Parkville;
- Recommendations on specific issues to address/action to take in five high priority themes;
- High priority actions to for the Council to focus on or take – within the next 12 months, and over the next four years.

## 2. What People Love About Parkville

### Group Process

- Participants were asked to reflect individually on what they loved about Parkville;
- In pairs and triads, they shared what they loved;
- Table groups then captured themes that were written on post-it notes and place on the wall.

The session highlighted how there are many attributes and qualities of Parkville that citizens love and appreciate individually and as a community.

High Frequency Themes (listed in order of decreasing frequency).

**NOTE:** All notes can be found in [Appendix B-1](#)

- Beaches
- Proximity/easy access to many things/geographic location
- Natural environment
- Sense of community/friendliness
- Activities/Active Lifestyle
- Community Involvement/Volunteerism
- Climate/Weather
- Small town atmosphere
- Community Park
- Diversity in many forms

### 3. Themes for Change

#### Group Process

- In table groups, participants were asked to capture (on file cards) short personal stories or observations, which identified for them what was changing about Parksville and/or what changes were required;
- File cards were shuffled and redistributed to members of each table group;
- Members of each table group redistributed themselves amongst other tables;
- New table groups read the cards they received and were asked to identify themes;
- Those themes were written on post-it notes and posted on the wall where they were clustered into themes over the lunch break.

This session encouraged citizens to share personal stories and have dialogue with their neighbours around changes, key themes, opportunities and also perceived challenges for the community. Citizens also provided input based on their different perspectives, and through different lenses (e.g. as small business owners, parents, and/or newcomers to Parksville.) These stories were captured on many cards, with samples included in the appendices.

#### Themes for Change related to:

- Public safety
- Healthcare
- Homelessness
- Housing
- Bike Safety
- Transportation
- Infrastructure
- Tourism
- Traffic
- Parking
- Development
- Recreational activities
- Environment/ Pollution
- Population/Employment
- Small Business Development
- Recreational Facilities

### 4. What Participants Would Like Parksville to Look Like in 10 years

#### Group Process

The above themes were placed on large post-its around the room; Table groups generated post-it notes under each theme to identify what they would like Parksville to look like in the future without being constrained by current resources/funding to create.

Citizens were given the visioning timeframe of around 10 years – and were also encouraged to provide input for medium term (e.g. over the next 3-4 years). Ideas built on what citizens love about Parksville, and their personal stories around changes.

#### Group Input

Ideas under each theme are captured in [Appendix B-2](#).

### 5. Focusing on Themes and Priorities

#### Group Process-Part A

- All themes are relevant--however, not all can be acted on simultaneously;
- Each participant was given 4 Avery dots and asked to indicate which four themes they felt were most important for Council to begin to address;
- The number beside each theme indicates how many dots were placed on that theme;
- **NOTE:** The number of dots is not related to the number of post-it note ideas under each theme.

## Group Input

The top five themes voted as the most important by citizens in the session were: Public Safety; Development; Housing; Homelessness and Healthcare.

Citizens also provided feedback and recognition that some of the themes were inter-connected. The full list of themes with votes is as follows:

- **Public Safety -35**
- **Development -34**
- **Housing -28**
- **Homelessness -26**
- **Healthcare -26**
- Infrastructure -21
- Recreational Facilities -21
- Environment/Pollution -20
- Tourism -16
- Recreational Activities -15
- Small Business Development -12
- Population/Employment -9
- Bike Safety -8
- Transportation -4
- Parking -1
- Traffic -0

## Group Process-Part B

- Three tables were identified for each of the top 5 theme areas;
- Participants were asked to sit at one of the theme tables (maximum of 5 people per table) they were most interested in;
- They were asked to imagine they were the Parksville Council and for their particular theme:
  - Identify the factors that would impact or influence the theme
  - Suggest possible actions for Council to consider
  - Select the three most important action items for Council to consider acting upon;
- There were three rounds of 20 minutes each so each participant could act as a Councillor to explore three of the five high priority themes.
- The sets of top three recommendations for each priority theme were captured in [Appendix B-3](#).

## **6. Common Themes for Council Action**

### Individual Process

- Each participant was provided with two post-it notes.
- They were asked to identify:
  - One issue/challenge they felt was most important for Council to act on within the next 12 months
  - One issue/challenge they felt was most important for Council to act on by the end of their four-year term.
- All inputs are captured in [Appendix B-4](#) and [Appendix B-5](#).

### Next 12-month action themes

(By frequency of mention. See [Appendix B-4](#) for additional items)

- Public safety (14)
- Crime reduction (7)
- Homelessness (9)
- Resolve Corfield Issues (especially “wet” component) (6)
- Development and Housing (5)
- Affordable housing (4)
- Economic development (3)

## Next 4-year action themes

(By frequency of mention. See [Appendix B-5](#) for additional items).

- Affordable housing (9)
- Homelessness (7)
- Downtown revitalization (5)
- Improve healthcare (4)
- Public safety (4)
- Improve/build recreation facilities (4)
- Attract healthcare workers (doctors, nurses) (3)
- Protect the environment (3)
- Cease beach development (2)

## 7. Next Steps

1. Mayor Mayne will present the report to Council.
2. The report will be made available to the general public to provide the outputs and ideas from the session for all participants and the wider community, within two weeks of the Round Table.
3. A strategic Plan for Parksville will be developed, with four-year strategies and action plans related to the priority themes - using the Mayor's Roundtable report as key inputs to the Plan. The process, scope of work, deliverables and timing for the Parksville Strategic Plan will be confirmed, with additional research, consultation or analysis conducted as required.
4. Mayor and Council will reconvene the Mayor's Roundtable participants, to share back progress and thinking and describe the first four potential areas for action within the strategic plan, for feedback by the participants. Mayor Mayne noted that as priorities are addressed, the next ones on the list will be tackled. There will be focused energy on making progress around key priorities and action plans by the Council, rather than attempting to do too many things at once and do nothing well.

There is an ongoing commitment to transparency and frequent engagement with the City of Parksville community, including around next steps and action plans from the Mayor's Round Table.

## 8. Consultant Comments

- People loved and appreciated having their voices heard and being able to share their ideas and thoughts on key issues, opportunities, challenges and priorities. There was high engagement, and a real desire for Parksville to invest for its future.
- We managed to focus people on the positive/ opportunities and not get hung up on the issues or development issue/ polarization. This was a result and there seemed to be a lot of enthusiasm about what Parksville could be/ become, building on a lot of things that citizens love and appreciate about it.
- Despite the excellent mix and diversity of attendees (a great result) there was a lot of agreement and consensus around the priority themes and challenges.
- Although it was not an explicit question we asked, people did talk about the opportunity to attract more young families to Parksville, with a lot of the themes/ desired focus areas being an enabler of attracting more young families, and also supporting thriving small business growth and economic sustainability. For example, participants noted that in order for young families to move to Parksville, there need to be enough doctors in the community for when their children get sick; and other community attributes that will make young families to want to live here. The same goes for ensuring Parkville becomes/improves its position as a #1 tourist destination; as well as Parksville being a City that encourages and supports small business owners, including in particular local business owners who live and work in Parksville, in turn creating jobs and supporting the community.

- There was good discussion around some of the opportunities to help small businesses thrive. For example, there are local developers who want to propose projects that will grow the economy at the same time as serving themselves as Parkville citizens. Participants noted the City can do more to reduce challenges related to developing affordable commercial spaces, affordable housing and other issues that impact business owners and local developers. In summary, there appear to be many different opportunities for small businesses to be able to work and thrive in Parkville.
- Some participants referenced what other communities were doing well that Parkville could learn from (e.g. Nanaimo successfully and deliberately working to incentivize and attract UK and foreign doctors to live and work in their community). Sharing these best practices could highlight opportunities for Parkville to include in its strategic plan. Several citizens noted the opportunity to explore possibilities and action plans in partnership with Qualicum Bay.
- A few people talked about the lack of 'soul' in Parkville and the need for it to become a fun place to be and live, including for young families and visitors wanting to have fun, including through a relaxed approach to cultural events and other aspects. This may be an area where there are more differences in opinion (with other residents truly loving it/ finding it fun, with Beachfest and other great activities year-round they enjoy).
- Several student attendees talked about some of the challenges they experienced such as access to transport; and/or more students not striving in school. This may have been anecdotal, however it was interesting compared to the opinions of some of the older (parent) residents who said there had been extensive opportunities for their adult children to achieve, learn, gain scholarships develop and grow vis-a vis other locations in the Mainland, and in particular Vancouver.
- Homelessness, the drug situation and safety were brought up frequently and appear to be impacting the quality of life for the Parkville residents.
- It was interesting to note that with one exception, none of the participants were actually born in Parkville. Many citizens had lived in the community for several years, and some had moved to the community more recently from other locations such as Vancouver.

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## APPENDICES

A. Roundtable Agenda .....	9
B. Session Outputs	
1. What Do You Love About Parksville? .....	10
2. Themes That That Parksville is Changing/Needs to Change and Ideas on 10 Year View ...	12
3. Recommendations for Top Five Priority Themes .....	18
4. Council Focus for Next 12 Months .....	22
5. Council Focus for Next Four Years .....	23
C. Roundtable Attendees.....	24
D. Supplemental Materials	
1. File Cards-Stories signaling change (27 pages)	
2. Table Group Council Recommendations-Worksheets (37 pages)	
3. Mayor's Roundtable PowerPoint Presentation (8 pages)	

## Appendix A - Roundtable Agenda

<b>Time</b>	<b>Topic</b>
9:30 am	Coffee, Tea
10:00 am	Mayor's Welcome
10:10 am	Making the Most of Our Time Together
10:30 am	What We Love About Parksville Today!
11:00 am	Signs that Parksville is Changing or Needs to Change
12:00 pm	LUNCH / Theme Identification
12:45 pm	Parksville in 10 Years: Looking Ahead
1:45 pm	Suggestions for Council within Top 5 Themes
3:05 pm	Recommended Action for 12 months and 4 years
3:20 pm	Mayor's Closing Remarks
3:30 pm	Meeting adjourns

## Appendix B - Session Outputs

The following tables include raw, unfiltered input from all conversations in the meeting and are for reference purposes only.

### B-1 What Do You Love About Parksville?

- Access to nature (trails, beach)
- Access to rest of Island and Mainland
- Access to walking trails (amenities)
- Accessibility to town – less traffic, shopping, ease of walking
- Active Life Style – curling rink, trails, PGOSA, baseball
- Art Culture
- Beach
- Beach – clean, boardwalk, accessibility
- Beach – focal point for the town
- Beach (Beach and park)
- Beach / Community Park
- Beach activities
- Beach swimming
- Beach, park, ball tournament, climate, groups and activities
- Beaches
- Beaches – changing, recreation, fun, fresh air, boardwalk, views, birds and wildlife
- Beaches – close to town, walking, boardwalk
- Beaches, park, boardwalk
- Beautiful beaches – sand, boardwalk, sound of ocean, events, cleanliness, sea lions, calm
- Boardwalk
- Bodyworks
- Central Proximity – location on Vancouver Island
- Centrally located on the island
- Clean environment (for families)
- Clean marine environment
- Climate
- Climate
- Climate - Best in Canada
- Climate – planting veggies in February
- Close proximity within the City of Parksville
- Close to ferries and airports
- Comfortable and Safe environment
- Community – generous and supportive, huge volunteerism
- Community – sense of belonging, services for families
- Community – small town feel, friendly people that care, support service available, schools, sense of belonging and responsibility
- Community Park
- Community Park – sandcastles
- Community Park (concerts, volley ball, car shows, events)
- Community Park and beach – Springwood Park, local dog parks
- Convenience – proximity to travel and attractions
- Craig Street – family shopping vibe
- Cultural events – Beach Fest, Tuesday Night Market, Farmer’s Market, Kite Festival, Qualicum Cheeseworks Farm Days
- Dining – diverse, variety, tourism dependent
- Diverse community
- Diverse outdoor activities – within close proximity
- Diversity of ages
- Diversity of backgrounds
- Educational Activities – VIU, recreational programs, career centre, library,
- Englishman River
- Environment – climate, scenery, temperature
- Environment – trees, parks, fresh air, wildlife, trails, rural, scenic, clean
- Excellent community park
- Farmer’s markets
- Farmland – baby animals
- Fig trees
- Fly fishing
- Free parking
- Free Parking
- Friendliness
- Friendliness even on the roads
- Friendliness of community and involvement of community
- Generosity of volunteers

- Good accessibility to services
- Good mix of families and retirees (and tourists)
- Great neighbors
- Healthy Activity
- Hiking
- Housing – a Mixture of different options – high-end, apartments, condos, care facilities, neighborhoods with both young and old
- Huge variety of sports in school
- Involved police force
- Island time
- Jim's Gym
- Know United – concerts, fall fair
- Lack of congestion
- Less stress, small town feel, friendly
- Lessened Traffic Situations
- Lifestyle – skiing, surfing, hiking, biking, sports all close by
- Lots of active community involvement
- Lots of active community involvement
- Lots of social groups
- Lots of variety of events
- Lots of Volunteers – parents, retirees, working adults
- Lots of Volunteers – SOS, Food Bank
- Markets – good variety, needs promotion, expanded streets
- McMillan Arts Centre
- Mediterranean Climate
- Milner Gardens
- Natural Beauty
- Natural Beauty
- Nature
- Nature
- Nature – pathways, green, smells, close by
- Nature – trees, hiking, swimming, beauty, mountains
- Nature all around
- Nature trails – Top Bridge, etc.
- New signage
- No Traffic
- Not Vancouver, close to the water, good weather
- Outdoor recreation
- Outdoor recreation – keeps us active and engaged
- Palm trees
- Parking – free, lots available
- Parking is great
- Parks
- Parksville Community Centre
- Parksville Community Centre / PCTC (Joint facility)
- Parksville Museum
- People are friendly
- Programs and activities – career center, SOS Programs, MAC, Clubs and Activities, RdN Kid's Program, Pagos, etc.
- Proximity to countryside – farms, etc.
- Proximity to Nanaimo (convenience)
- Proximity to oceans and mountains
- Proximity to services
- Proximity to ski hill
- Public input (engaged community)
- Rath Trevor
- Recent road improvements
- Recreation Opportunities
- River – Englishman
- Safe
- Sandy beaches
- Scenery
- Scenery – oceans, parks
- Scenic beauty
- Sense of community) small town feel)
- Sense of pride in the community to maintain its beauty
- Services – vehicle repair, medical, esthetics, basic needs met
- Shops and services – a variety – love to shop local and support local
- Skating at the arena
- Slower pace of life
- Small City Atmosphere
- Small town – close to bigger, slower pace, walkable, parks, green space, friendly
- Small town atmosphere
- Small town atmosphere
- Small town atmosphere
- Small town feel
- Small town feel
- Small town suburban- central to amenities, 2 hours to anywhere
- Special events

- Sports – swimming, cycling, golf, tennis, football, soccer, curling, pickle ball
- Strong sense of community
- Summer concerts on beach
- Summer market
- Summertime entertainment – festivals, volleyball, markets
- The new health clinic (good services)
- The schools
- Tim Hortons
- Tourist Town

- Unique Businesses
- VIU
- Volunteer Opportunities
- Walkability
- Weather
- Weather and Lifestyle – lots of sun, less rain than Vancouver
- Welcoming and friendliness of residents
- Wildlife – bird watching
- Wildlife – birds, 4-leggers

## B-2 Themes That That Parksville is Changing/Needs to Change and Ideas on 10 Year View

These themes were extracted from the stories participants told, indicating that Parksville was changing (or needed to change). The themes are listed in priority order where the number in brackets indicates how many Avery dots it received. The items under each theme are what participants would like to see in 10 years.

### Public Safety (35)

- Address safety to public vis a vis drug use
- Adequate Policing
- Better street lighting downtown
- Campaign of Community Watch throughout the region
- Community Task Force for communication and Action
- Controlled crossings – Alberni Highway
- COP and Bicycle Police
- Courthouse locally
- Effective Citizen patrols
- Foot / Bicycle police
- Increase Police Presence
- More “no Smoking” signs (Forest fires)
- More lighting in downtown and more activity in downtown will make it safer. Mix commercial and residential
- More police officers
- More policing, RCMP
- More policing security
- More street lights
- More visible RCMP, foot / bicycle/ red serge in summer
- Need more outreach services – social workers in doctor’s offices, addiction counsellors on streets, more RCMP engagement, more mental health issues, multi-tiered approach to mental Health
- Neighborhood Watch
- Police and Fire: appropriate resource plan
- Police numbers and allocation
- Provincial or municipal police force
- Set-up services in an ATCO trailer right in the middle of the homeless camps
- Street Ambassadors
- Support for citizens on Patrol. Engaged citizens involved in reducing crime, and supporting the RCMP
- Visible Police Presence
- Walk feeling safe in community

### Development (34)

- A vibrant downtown core. Open later, nightlife
- Architectural intent for development
- Beachfront amenities and access for benefit of all citizens
- City to develop with nature (not against)
- Clear sidewalks (remove telephone poles / sandwich boards) – more sidewalks (assessable)
- Develop land beside Beach Club – City buy land and make a Park (Parksville!)
- Development jobs – balance between creating jobs and desiccating our environment – Work that doesn’t rely on environment or tourism
- Diversified economy – industrial, tech sector, telecommuting

- Focus on centre of Parksville for development not just perimeter. Mixture of residential and business (Densification)
- Fully realized shops and services on the Boardwalk
- Horticulture Learning and Community Gardens with Food
- Industry Creation
- Lobby for better transit
- More adherence to OCP – zoning
- More attractive entrance to downtown – common design (i.e. from Orange Bridge towards centre, etc.)
- More unique community traditions and experiences (Organic / Authentic)
- Not too fast

- Outdoor pool in park
- Parksville is an incubator for start-ups and idea-based light manufacturing
- Positive controlled relationship between city and developers
- Rec Centre
- Rec Centre with pool fitness
- Roads
- Selective and encourage agriculture – very important
- Sidewalks
- Take a “smart planning” approach at City hall
- Water incentives for self-farming
- Youth Career Training

### **Housing (28)**

- Address root causes of homelessness – addiction, mental illness, other
- Affordable entry level housing
- Affordable Housing
- Affordable housing and rentals
- All demographics able to find housing – co-op
- Create rental assistance program so that homeowners can charge what they need to break even
- Developers must offer at least 20% affordable housing on new builds
- Habitat for Humanity projects
- Higher density and affordability
- Higher density housing

- More Affordable Housing
- More apartments and rentals
- More family housing
- Open stratas to all ages (not 55 plus), health community – all ages, mix of housing, should be diverse
- Rent and cost restricted housing
- Tiny home Community, a container house Community
- Well managed group homes
- Working definition of homelessness
- Zoning so people can live in affordable housing (5th wheels?)

### **Healthcare (26)**

- A mental health institution in the area
- Accountability – enabling versus helping, treatment 1st, Housing 2nd
- Address mental illness addiction
- Affordable housing – for medical practitioners, to bring to community
- Attract doctors
- Attract doctors and other health specialists
- Better healthcare hours
- Bigger parking lot at clinic
- Community services are more accessible (hours, location)
- Enough doctors
- Everyone has a doctor in the area (GP)
- Greater Ambulance Services

- Healthcare Physicians – more local doctors, no shortage
- Homecare services
- Hospital
- Hospital
- Hospital
- Hospitals and doctors
- Incentive to attract doctors
- Incentives to attract more doctors
- Incentives to doctors
- Keep ocean-side Health Centre open 24/7
- Larger number of doctors and nurse practitioners for the public to access.
- Medical Support Systems

- Mental health facilities – rehab and detox first, then housing
- Mental health facility
- More doctors
- More doctors and Healthcare professionals
- More doctors or clinical care
- No free needles
- Nurse Practitioner

- Plan for Healthcare for Parksville - comprehensive
- Recruit own health professionals
- Rehab facility
- Respite services (i.e. dementia)
- Separate walk-in clinic
- Urgent care Centre is great – expand it?

### Homelessness (26)

- Affordable Housing
- Appropriate Housing in appropriate areas for appropriate people
- Better services – problem solved
- Decline in homelessness
- Income assisted transitional housing options in town (co-op)

- Mental health support
- No panhandling
- Rehabilitation
- Set-up services in an ATCO Trailer, right in the middle of the homeless camps
- Social Housing

### Infrastructure (21)

- Better maintenance downtown – plants, parks
- Build a pier
- Build Rath Trevor greenway
- Community gathering Areas
- Correct / expand municipal boundary – French Creek, San Pareil, highway 4 Interchange
- Develop pedestrian areas downtown
- Drop in Centre, Rec centre
- Eco Friendly
- Improve water storage areas
- Larger Damp Water Storage

- One municipality – combine QB, parks, Coombs, Err.
- Pool Recreational Facility
- Proper maintenance of existing infrastructure
- Running Track in Ballenas
- Supporting infrastructure for world class sporting events and athlete redevelopment
- Underground wiring downtown
- Water consumption
- Water storage (reservoir)
- Water treatment plant moved

### Recreational Facilities (21)

- A cinema in town
- Drive-in theatre
- Entertainment stage in community park
- Food and wine fest in park (food trucks)
- Good recreation facility - pool, etc.
- Indoor multi-use sports complex
- Live Theatre
- More hiking trails
- Multi-rec facility – pool, indoor track

- New facility for fitness and swimming
- Pickle ball facilities
- Pool
- Saltwater pool in community park
- Sportsplex that is multi-use – pool, gym, sauna, physio service, yoga, etc. (multi-age friendly)
- Youth activities (pool)
- Youth Festival

### Environment (20)

- Ban single-use plastic products (ocean)
- Beaches protected
- Continue to develop bike lanes

- Electric car charging stations
- Enforce tree bylaw, thriving health marine environment

- Fire place smoke
- Improve water quality – reduce corrosion in pipes and faucets
- Integrated traffic to increase electric vehicle use, smaller vehicles
- More charging stations for e-vehicles
- More recycling / compost in city parks and roadways

- Native trees and landscaping
- No use of single use plastics in general – bags, straws, cups
- Noise pollution from rifle range – enclose or move
- Recycle processing
- Reduce packaging refillables
- Reduce pollution in city – woodstoves

### **Tourism (16)**

- Accommodate larger tourism
- Affordable employee housing/ child care
- Allow rentals on beach (kayaks, etc.)
- An integrated first nations experience (road names, place names, traditional) Embrace culture
- Better signage at beach (e.g. dogs)
- Chamber hours extended
- City / Area tours
- City take ownership of beach (not a private developer)
- Coffee shop beach front
- Downtown lighting and surrounding areas
- Downtown revitalization
- Enhance music scene
- Entertainment Stage in Community Park
- Evening gathering spot (Entertainment Core)
- Food truck festival
- Foot traffic only streets
- Incentives to employ those in tourism – compensate for low wages

- Marketability to highlight Parksville
- More amenities, eateries, close to the beach and in the community park, respecting the environment
- More events
- More events and hot-spots
- More off-season inclusive festivals and events (social)
- More patio bars
- More vendors on boardwalk
- Night Market
- Outdoor theatre
- Planting completed before May Long weekend
- Rename the highway – (19A)
- Resort municipality designation
- Vibrant downtown – more activities, more events, move people from park (connect), be the premier destination
- Wholesome and family tourism – clean, thriving
- Year-round tourism (off-peak)

### **Recreational Activities (15)**

- Bigger Rec Centre (pool)
- Bike rental at beach
- Connect beach walkway to Rath Trevor
- E and N becomes multi-use trail
- Encourage cinema, better dining venues, patios, etc.
- Independent recreational centre and program
- Indoor pool
- Interconnecting trail system
- Maintain and continue development / improvement of our parks lands
- Maintain Quality

- Make a rail trail
- More bike and walking trails – separate from road
- More off-leash dog areas (not ghetto-ed areas for dogs to reduce disease)
- More seasonal activities
- Pool recreation centre
- Pool, gym
- Updating track
- Youth Activities
- Youth Centre, add to curling rink, swimming pool, clean sandy beach

### **Small Business development (12)**

- Update buildings
- More variety stores
- “Guest” in your own home
- Attract more businesses
- Too many layers of promotional groups
- Businesses chose Parksville. Tax breaks for small businesses. City Planning
- Help brick and mortar business ‘stay afloat’
- BIA and Chamber of Commerce need to amplify their voices

### **Population / Employment (9)**

- Better jobs
- diversity of employment opportunities that includes larger employers, industry based
- Economic development office
- Low cost housing required / supplied by employers
- Slow population growth

### **Bike Safety (8)**

- Bicycle Racks
- Bicycle sharing
- Bike lanes
- Bike lanes
- Bike pathways
- Bike safety – connect the existing trails
- Bike safety – guidelines developed with bike clubs
- Bike safety – need more designated bike lanes
- Build Path. Walk/ bike to attractions
- Continue city road standards for bike lanes
- Continuous bike lanes
- Dual respect between bikers and drivers
- Interconnecting bike paths
- More bike lanes
- More marked bicycle lanes
- More off roadway multi-modal trails
- Responsible visible bike use (safe)
- Safer cycling infrastructure (marked lanes)
- Street lights
- Timed lane closures on the island highway off-peak – parking lane on curb
- Traffic law enforcement

### **Transportation (4)**

- Awareness of transportation options
- Better use of public transportation
- Bus service –ferry and airport
- Bus to airport / ferries
- Carpooling/ shared driving
- Ferry French Creek
- Improved bus loop
- In town shuttle service
- Make the train happen
- More buses for kids’ transportation along 19A
- More Buses to outlining areas – Coombs, Errington
- More electric vehicle charge stations
- More infrastructure for alternative transportation
- More transit (public)
- Passenger train to Victoria
- Public Transit Efficiency
- Rail corridor becomes multi-modal trail
- Ride sharing
- Subsidies for Ferry Island Residents
- Summertime Tourism Bus Shuttle
- Traffic calming (2 lanes), divert vehicles around downtown
- Transportation ride share
- Transportation Taxis – need them
- Uber
- Uber and Lyft

## **Parking (1)**

- Craig and Jensen parkade
- Free Parking and build parkade
- More parking downtown
- Parkade – more than one
- Parkade in downtown
- Parking expanded at Health Care Centre
- Parking Underground new buildings

## **Traffic (0)**

- Accessibility for limited mobility
- At highway 19A make 4 lanes
- Close off Craig Street all year PO only
- Education – pedestrians, scooters, bikes
- Hirst to Craig – close down during summer
- Improved traffic flow
- Invite and encourage ride sharing
- More frequent busses to ferries and airports and VIU
- Pedestrian awareness
- Traffic – Traffic calming through town (4 lane highway reduced) (create parking stall angled)

### B-3 Recommendations for Top Five Priority Themes

Each table group was asked to recommend their top 3 actions as if they were the City of Parkville Council. These recommendations have been listed in table format so Council may choose to select/identify which specific actions to take and in which order. Complete worksheets can be viewed in [Appendix D](#).

#### Housing Theme:

	2/3 level housing (i.e. right beside city hall)
	Break on tax credits for affordable housing
	City owned properties used for City owned housing – see European model
	Co-op Housing - Grants / incentives
	Density – varieties of type
	Establish a policy for amenity contributions directed to housing
	Higher paying jobs
	Higher minimum wage - Higher tax base
	Identify areas and housing requirements for the area
	Incentives for developers to build affordables
	Loosen on multi-level coop

	Modular, well planned, gated community
	Money to maintain it
	More accessible homes –seniors, young families
	More Habitat for Humanity
	More Housing in Downtown core
	More rentals only housing
	New industry - More jobs, Big box stores
	Require new developers to include a rental component in new development (incentivize)
	streamline approval process - Loosen up city restrictions
	Subsidized housing / co-op for rentals
	Zoning options of multizone - tax incentives for affordable housing

**Healthcare Theme:**

	Add doctors practices to hospitals.
	Centralize all social services to one location or collaborate
	Consider a safe injection site, rather than handing out needles willy nilly.
	Council incentive to reduce business or property taxes for healthcare professionals for a 5-year period
	Educate in schools to prepare for medicine
	Expand the current urgent healthcare centre into a more comprehensive Health Care Centre that provides services 7/24 hours. Provide services through virtual telecommunications. Include more walk-in capacity.
	Federal Governments to facilitate health care funding to transfer to BC from other provinces
	Housing incentives to move

	Lobby government to expand number of spaces for doctors.
	More active aging programs
	More home care
	More University seats for healthcare of various levels
	Provide more incentives for GPs (i.e. raise incomes)
	Put forth a resolution at an Island Health Meeting (VIHA) – market to foreign countries for doctors, create options for online doctor's appointments, more nurse practitioners
	Qualify more medical students (especially VIU)
	Reconsider a hospital for Parksville
	Want a hospital – expand the building with more parking

Development Theme:

	Affordability
	Affordable housing to encourage workers
	Allow for development to avoid cutting down forests
	Better Financial transparency
	City Beautification – ‘Parks’ville
	Cohesive aesthetics – Create a local style / vernacular (e.g. Qualicum, Whistler, Squamish)
	Comprehensive Planning
	Design with nature
	Develop a public square / social meeting place
	Do taxes charged to new development cover long-term maintenance?
	Effective OCP and Plan
	Encourage investment by the film industry
	Encourage new industry
	Environment Impact assessments
	Festivals – dollars back for beautification, people encouraged to participate
	Higher density housing (combination rental / owned)

	Incentives to bring start-ups
	Keep development maximum 3 stories above road
	Loosen restrictions on ALR for sub-division
	Lowering fees to developers
	Lowering taxes and fees for developers in exchange for developers providing a percentage of affordable housing new developments
	Move to multi-family housing
	Need to improve commercial development opportunities
	Public Components – pool, amenities, boardwalk
	Reassessing viable agricultural land
	Redo vision of OCP
	Sensitive to height restrictions
	Spread out further
	Streamline approval process
	Subdivision serving standards
	Support local businesses rather than big box
	Water Storage

Homelessness Theme:

	Advertising campaign so that everyone knows what to do when they want to get clean. Making people aware of services that are already available.
	Advocate for a hospital with mental health supports
	Affordable housing and co-op housing builds
	Affordable housing and co-op housing builds mixed models into new development
	Bring an office trailer right to the middle of a homeless camp. (Smithers) Bring services to them, where they are – service workers, addictions, mental health
	Build a city owned subsidized housing co-op.
	City of Parksville providing land for these accommodations
	Create a formulated social housing plan that the city creates with input from the community. (What we want, not what BC Housing says is best.)
	Create opportunities for those who want to better themselves to afford housing.
	Creating incentives for developers of subsidized housing

	Developers having to build mixed housing models
	Harvest House model in North Vancouver - client coaching, grocery and clothing support, Harvestproject.org
	Income assisted housing – The Y Foundation
	Less warehousing, more treatment - get housing, go to treatment, don't put clients back into a living situation where they will fail (i.e. failure setting), a better supportive housing model
	Lobby province for more mental health practitioners/staffing/facilities to support those with mental health challenges.
	Low income housing
	Mental health facilities
	More mental health resources in the community and mental health funding (community and street level services)
	Subsidized housing
	Work with Habitat for Humanity

## B-4 Council Focus for Next 12 Months

- Affordable Housing
- Affordable Housing / Improve process and streamline
- Affordable housing to attract younger people and provide workers for local business
- Affordable places for people of all ages to live
- Boundary Expansion – Hwy 4 / 19 interchange – French Creek, San Pareil
- Crime and Public Safety
- Crime and safety
- Deal with homeless issues. If 222 goes ahead 'dry'- no drugs allowed.
- Decrease Homelessness and addiction - Berwick
- Deforestation
- Develop a plan from today's input
- Development – height restrictions for certain areas, housing
- Development and Housing
- Development and Housing
- Development of business / festivals
- Discuss / implement incentives for small brick and mortar businesses
- Drugs and Crime – our community is changing and is suffering from the increase of vagrants and drug programs (i.e. needle handouts, methadone at Shoppers Drug mart, lack of real services) Our city should not be enabling and putting the safety of our residents at risk.
- Economic development
- Get a handle on homelessness
- Healthcare Services
- Help the homeless
- Homeless epidemic in Parksville – where are they going to go, and what is their plan?
- Homeless issues – housing?
- Homelessness
- Homelessness
- Homelessness – subsidized housing, low income
- How many people should we plan for as population to build out considering water, sustainability and climate change.
- No Drugs at 222
- Petty crime from transients
- Prioritize attention to development applications for key properties – Beach, downtown area, that support tourism and housing (density) options
- Properly maintain all existing to parks and walkways
- Public Safety
- Public safety - Crime rate
- Public Safety – in next 12 months, address some of the issues that can be done easily. (e.g. more CCTV in areas of high vandalism / crime)
- Public safety - Increase police presence
- Public safety – new bylaws, more enforcement
- Public safety
- Reduction in crime
- Reduction in crime
- Release – educate the community on the City of Parksville “Emergency Disaster Plan”
- Replace all trees developers have removed
- Resolve 222 Corfield
- Settle controversy at 222 Corfield
- Solve the community divisiveness created by the 222 Corfield fiasco by the previous Council
- Spend money smart – hold the line on taxes

## B-5 Council Recommendations for Next 4 Years

- A vibrant downtown core. Somewhere that is conducive to business and night life. Can we bring back Sandcastle day and more events?
- Affordable Housing
- Affordable Housing
- Affordable housing – help for homeless, get them off the streets. Better funding for school.
- Affordable Housing crisis
- Affordable Housing for all
- Affordable Housing for low income workers
- Beautification and growth of our downtown
- Better housing for low income families
- Can we stop “spot” rezoning completely?
- Complete Rath Trevor Trail
- Deal with Homelessness accommodation away from downtown
- Develop an incentive plan to encourage doctors and nurses to live and work in Parksville permanently.
- Develop downtown
- Development
- Development of beach property (end of term)
- Downtown revitalization – attracting businesses, beautifying present buildings, some cohesion with downtown core
- Economic business development
- Enhance tourism – We’re called Parksville. Work to create more bars, parks, beachfront patios.
- Ensure an environmental assessment of the Mount Arrowsmith Biosphere Region is included in the OCP.
- Expand the urgent care centre to be a comprehensive care centre providing 24/7 walk-in capacity along with 16 hour/ day urgent care. Consider providing other services there as well. Lobby VIHA to fund.
- Expanding current recreational facilities by adding a pool.
- Facilities for city: pool, ice arena, recreational programs for Parksville
- Financial assistance for doctors coming to Parksville (housing?)
- Healthcare
- Healthcare – increase resources
- Higher density development around town and at the waterfront. More patios
- Homeless Housing
- Homelessness
- Homelessness
- Homelessness and Addiction
- Homelessness and related issues – poverty, addiction, mental health challenges
- Housing
- Housing for low income
- Implement a transportation strategy to reduce the influence of cars and employ different modes of transportation in the city and region.
- Implement the plan developed from today’s input
- Improve bike safety along Island Hwy and the downtown core
- Insist on planning to reflect the OCP which reflects what people want.
- Long term plan to bring about the eventual redevelopment, beautification of 19A from the Orange Bridge to Craig St,
- Make the environment a #1 priority
- More affordable housing for families and young people
- More environmental initiatives
- Programs and recreation for our community – pool, gym, bike paths
- Public safety
- Public Safety
- Public Safety
- Public safety – CCTV Cameras
- Revitalize residences and businesses in downtown core.
- Sensitive development of multi-family housing.
- Solve the doctor shortage
- Start a plan for growth with a priority to cohesiveness – No more one-offs not connected to other development.
- Stop beach development – buy it
- Upland reservoir water storage
- Urgent Care enlargement
- Waterfront development

## Appendix C - Roundtable Attendees

### Citizen Attendees

Adrienne Meyer	Elise Elston	Michele Obara
Al Pastars	Frank Leach	Nigel Gray
Anne Collins	Fred Shelly	Norman Patterson
Anthony Ramalho	Gail Bailey	Peter Law
Arthur Wong	Gail Sheeler	Rebecca Sharp
Barry Warden	Gale Mossman	Rhonda McLellan
Brian H. Hartwig	George Lupton	Rick Slavin
Brian Onushko	Gillian Parker	Russ Ragelskis
Carl Rathburn	Graham Reid	Sally Soanes
Carmanah Hain	Grant Donaldson	Scotty Williams
Cassie Long	Joan Mantei	Sharon Kelly
Cheryl Dill	John Bishop	Shawn Bennett
Chris Jensen	John Carey	Sherry Laidley
Christina Hodgson	John Kirby	Shirley Hine
Cody Davidson	June Beaman	Susan Chalmers
Dale Nagra	Karen Charlesworth	Susan Melito
David Burton	Kelly Pitt	Ted Dash
Dawn Deschamps	Ken Fanning	Teresa Thomson
Derrick Grimmer	Kristy Lotzien	Trish Illingworth
Diana Matsuda	Larry Smith	Vern Fraser
Diane Milner	Lois Downman	Wendy Geddes
Ed Kervan	Lynne Donaldson	Wendy Sears
Elaine Hofer	Maria Gray	William van Steen

### Council Attendees (Listeners)

Mayor Ed Mayne  
Councillor Adam Fras  
Councillor Al Greir  
Councillor Teresa Patterson  
Councillor Marilyn Wilson

### Senior Management Attendees (Listeners)

Keeva Kehler  
Blaine Russell  
Deb Tardiff  
Lucky Butterworth  
Marc Norris  
Susan Ney  
Vaughn Figueira

## Appendix D - Supplemental Materials

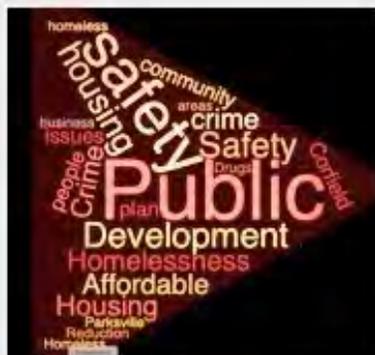
The following materials have been included strictly for reference/interest purposes:

1. File Cards-Stories signaling change (27 pages)
2. Table Group Council Recommendations-Worksheets (37 pages)
3. Mayor's Roundtable PowerPoint Presentation (8 pages)

## Word Clouds



Love About Parksville



Next 12 Months



Next 4 Years

TAXES (PROPERTY)  
HAVE INCREASED  
SIGNIFICANTLY OVER THE  
PAST FEW YEARS

MORE PERCEIVED NEED  
FOR A HOME SECURITY  
SYSTEM (MORE PETTY  
CRIME)

Vaping is on the  
rise - more than 50%  
in school in the past  
2 years

Homelessness is more  
obvious in our community in past  
3-5 yrs.  
Reasons for homelessness  
are diverse and linked.

Difficult to find/secure  
a family physician. in  
past 3 years.  
3-5 years

6 inches of hitting a car  
THAT MADE A PARKVILLE STOP (A  
CRASH THROUGH) - IF ON A BIKE OR  
WALKING.

Population increasing  
Infrastructure needs  
to match growth -  
water, roads, sewer.  
Plan must stay current  
be within budget.

RESTAURANT .  
CHOICES LACK  
IN THE EVENING

Why do businesses  
choose to open in  
QB, than Parkville

No activities for  
teens / youth .

SENSE OF  
SECURITY GOING  
AWAY

Noise from RIFLE  
RANGE INCREASING AS  
TREES Come Down AND  
USAGB INCREASES AS  
Area GRASSIZES

Hwy 19 Took  
Through Traffic  
Out of the Control of  
Community

SOS Increased  
Its Parking Capacity

Town is Getting  
Too Big.

Our Water Needs to be  
Protected and Preserved.

Developments are  
Putting Additional Strain  
on our Limited Resources.

NEED FOR  
HOSPITAL.  
- increased.  
population

Craig St too  
dark, people  
won't come.

Coordinator  
Needed For  
Grants (youth,  
seniors,  
arts,  
athletics)

Lack of  
EMS Services  
- too large area  
to cover

Limited Activities  
For Tourists  
ie. If its raining  
- some, not enough

SIGNS AT THE BEACHES  
PROTECTING OUR BRANT GEESE,  
VEGETATION, SPECIAL AREAS

- SIGNAGE NEEDS TO  
BE LARGE, CLEAR AND  
ENFORCED!

THE COMMUNITY VIEW OF  
OUR BEACH, HAS BECOME  
"FOR SALE". AVAILIBE FOR  
THOSE WITH MONEY, AND  
LESS FOR THE COMMUNITY TO  
ENJOY.

Lack of Food Services  
at Wembley Mall.

FACE OF COMMUNITY  
CHANGING WITH LARGE  
HOUSING DEVELOPMENTS

TEMPLE ST REDEVELOPMENT  
PUT IN BIKE LANES TOWARD  
DOWNTOWN.

Conference Centre  
under utilized.

The attendance at events  
is increasing - upward  
trend - over the past 3-5 years

The attendance at events  
is increasing - upward  
trend - over the past 3-5 years

Noticing growth/development  
which is positive, but losing  
natural surroundings - small  
forests, greenery. in the  
past 2 years.

Sometimes it's difficult to find restaurants open on weekends.

The community seems to be divided about homelessness

Sometimes we have no choice but to shop in Nanaimo.

I notice more people walking dogs & new faces.

Lack of recreational facilities - Pool.

LACK OF G.P.s.

doctors are moving or retiring

## Water storage, building continuing

In Victoria when they extended the reservoir, they added a webcam so people could see usage and levels. - helps save water

Changes more houses  
being built, infrastructure  
is lagging

More problems with people  
running stop signs

Greater demands on  
facilities - very little pool  
and ice time.

there is a higher  
percentage of crime

- SPCA got broken into

There seems to be  
more garbage collecting  
in unusual places

- Garbage in homeless  
camps

- People dumping garbage  
instead of recycling.

TAXES ARE INCREASING EACH YEAR TO PAY FOR BIG CITY ~~AND~~ FACILITIES.

New developments are leveling the green spaces.

Community park has changed - used to come every fall to stay in resort area - now it doesn't feel fun, friendly anymore. Newspaper articles show all the grouchy people ruining the fun.

Retired people who have time to complain - complain about noise - young families enjoy the park activities but no time to complain. Reaction from council has been to impose rules for vocal few.

Growing challenge to find workers - can't afford to live in Parksville, but costs too much for people in gas. Need houses to attract workers, but workers need jobs.

planning - high rises out of place  
sense of entitlement  
need to emulate small towns with amenities & activities  
don't over regulate  
community park has changed - not as friendly

Uncomfortable with panhandlers, makes it feel unsafe to walk around and do business, especially at night.

- Changed
- increase in tree removal
  - & New development without new trees

1) CURRENT COMMUNITY IS CAR OR VEHICLE ORIENTATED. THIS HAS CREATED CHALLENGES FOR GROWING POPULATION & TOURISM.

DISCOURAGE LARGE BOX STORES & ENCOURAGE SMALL LOCALLY OWNED BUSINESS.

Traffic - need to calm traffic through town.

Better planned bike lanes.

Town is not as fun as it was.

Community park, beachfest, fun town - people could do their thing without being hassled.

Sterilized now - no tolerance, nothing to do @ night. No atmosphere - fun, soul have been stripped.

See development of new commercial space, but the downtown, older space stays empty.

Poor planning to allow the new space

People move here & then want to change things.

Busy street on Humphrey - speed hump was put in to slow traffic.

Move here with a mind to motivate and change things

Can't walk to any fun activities or pubs/entertainment.

Parkville has become very boring - too sterile & rule focused.

WE STILL NEED TO SUPPORT THE  
TOURISM INDUSTRY IN THE  
WINTER MONTHS - SLOW  
FOR BUSINESS

Development is  
changing.  
More buildings +  
more homes.

Demand for more  
accessible shared rides

People are vacationing  
more in the "off~~ice~~ season"  
P.V. needs to enable it.

PUBLIC DRUG USE.  
IN OPEN SPACES  
ie: Community Park.

Responsibility to maintain  
green spaces as the city  
grows and develops  
Erosion of natural wilderness  
& beauty

NEED PUBLIC  
WASHROOMS.  
IN DOWNTOWN AREA.

Apparent  
Homelessness  
no longer invisible

MINOR  
CRIME IS PROBLEM

Concern of  
Beach development

- access
- view
- for the community  
not developer

APPROACHES TO  
TOWN ARE UGLY

PARKSVILLE BEACH  
MOTEL EYE SORTE.

Parking - getting worse. Too  
many disjointed lots not serving  
areas where required.

HORROR MOVIES  
ANIMALS  
HOCKEY  
LIKE TEAM STAYS FOR YR  
DON'T LIKE VIOLENCE  
HOCKEY CAN BE 'PETTY'  
TEAM SPORTS SHOULD  
BE CONFIDENCE BUILDER  
FUN EXERCISE  
SOCCER GREAT GAME

OVER REGULATION  
SHOULD CONTROL HT  
ON WATER

Overreaction to incidents  
i.e. speeding on Hampshire  
results in speed bump which  
is not necessary.

SOCCER LESS EXPENSIVE

Interconnecting  
Trail System  
linked

lack of water  
storage

DIFFICULT TO FIND  
A DOCTOR!

DOWNTOWN  
DEVELOPMENT  
ON WATERFRONT IS  
CONCERN.

WALKING ROUND CITY NUMBER  
OF VACANT COMMERCIAL PROPERTIES  
YET MORE ARE COMING ON STREAM  
THIS GIVES THE IMPRESSION OF A  
CITY IN A DOWNWARD TREND.

Crime is on the  
increase

I won't be able to <sup>afford</sup> stay in  
Oceanside.

Increased desire to live in  
Parkville → increased house  
prices

<sup>change</sup>  
• higher percentage of  
homeless population  
<sup>staying</sup>  
- tents popping up in  
centre of town

Traffic on 19A is  
busier over the last  
2-3 years -  
congested going 2 blocks

We need an all  
encompassing rec  
Centre for the community

Decrepit building on  
water front needs change.  
- like a ~~demolition~~  
demolition

WE WANT THE  
SANDCASTLES TO  
BE RELAXED, LESS  
STERILE  
BRING BACK BEER GARDENS

I was working in my yard, and  
a young man dressed in all black  
was looking through parking lot. I approached  
the gang man and he demanded my  
phone. I called the police and

I'M SEEING MORE  
PEOPLE WITH ADDICTION  
PROBLEMS & MENTAL HEALTH  
ISSUES.

BEACH  
(COMMUNITY)  
PARK  
BAN SMOKING  
GHETTO BLASTERS

Access to Family doctors

Costs rising  
Wages low

PARKS NEED TO BE  
MORE FUN & MORE  
SECURE (SAFETY ISSUES)

I was driving to Manama  
and all of a sudden a man  
was walking in the middle of the  
Highway wearing all black. This person  
made me angry because ↪

I FEEL LIKE THE CRIME  
RATE HAS GONE UP AND THAT  
WE ARE HEARING MORE  
ABOUT IT IN THE NEWS  
AND CONVERSATIONS

HARD TO GET A  
PARKING SPOT AT  
OCEANSIDE HEALTH  
CLINIC

# CRIME

- BREAK IN'S
- ROBBERIES
- DRUG USE!
- VANDALISM

FORESTS AND TREES ARE BEING DESTROYED/RIPPED OUT, AND NOT BEING PROPERLY REPLACED. - ACCELERATED LAST 5-8 YEARS

Number of empty lots in downtown area. Not consistent with thriving community. Need proactive development plan.

Safety - noticing aggressive behaviour on street. over last few years.

Homelessness Issue  
NEEDS TO BE  
ADDRESSED

Bike lanes go nowhere  
Round about on Temple

Changes needed -

not enough doctors  
available for our community

Lack of Doctors to <sup>help</sup> keep  
up with the growing  
population

- NEED A HOSPITAL
- BETTER HEALTH CARE  
• SERVICES  
LESS WAIT TIMES

needs to change

- need a city wide  
bike and walking path  
to accommodate  
all physical abilities

seeing more  
Clear Cutting lots  
for Housing?

maximize but little  
pressure change

Needs to change

We need a more walkable village. Tourism driven walking traffic would enrich the downtown / - difficult to get around

→ MORE PEOPLE  
OPENING BUSINESSES

Lots of empty properties and deteriorating properties;

TRANSPORTATION

No bus connections to ferries, airport & VIU.  
Used to be more

Affordability for housing

Increase of homelessness on the island

I went shop on Albernie Hwy. People are begging and it make me feel uncomfortable. I feel harassed. Public display of Criminal/bylaw offense.

Increase of Drug Use  
and Discarded Needles

changed -  
increase in crime -  
theft

I was working in my yard, and a young man dressed in all black was looking through parking lot. I approached the young man and he demanded my phone. I called the police and

The situation escalated. The police arrived ~~and~~ after some time.

need a increase in police force  
and security

as a grown person who grow  
up here Big decline in  
young family's - children.

Schools closing.  
Not enough people to work for  
employers.

We need more working staff needed  
A. need to support local business.  
more retired people than young.

BC Housing - CEO.

Shafiq Rana  
MABEL McNaughton.

ADAM'S F.P.

PARKVILLE CARES.COM.

It seems as though  
homeless people are  
coming here from  
other geographical areas

We have someone else's  
problem

A big change in  
homelessness

### Public Transit

Buses are almost  
always late !!

Rate of marijuana  
use decreasing in  
schools in past year.

→ (secondary Grade 12)  
Graduation rate is decreasing.

Trend of reduced effort towards school / academics.

→ This is not necessary a change.  
& Younger population - consistent each year.  
Feels bored due to lack of social spaces / hangout places.  
(good mall, movie theatre) community centre / sports centre  
Trend to go to Nanaimo.

~~TAKE THE~~  
TAKES ARE REASONABLE HERE  
& UNDERSTAND THAT IN ORDER  
TO HAVE CHANGE I.E. SPORTS  
COMPLEX THEY COULD USE

Because of the increase  
in population ~~we need~~  
& diverse age of population  
we really need a  
Multi sports complex.

Loving the Boardwalk  
and all the people  
that enjoy <sup>& dogs</sup> it.

It's harder & harder to  
find parking

Homelessness is on  
the rise

## Public Transit

Students at Ballenas need  
to walk 15 min. to catch a  
bus which is almost  
always full

it's hard trying to  
find staff - especially  
long-term.  
each season gets harder

## ② Business

Increase in Businesses  
we need "Staffing"  
Staff housing?

① Business are not  
embracing the  
Tourism (educating)  
(supporting)  
By staying open when  
needed etc.

The population is  
growing

- You can see all of the  
new construction going  
up

lack of focus and vision for  
downtown Parksville

- real estate

- values on homes have  
gone down everywhere  
except mid-vancouver  
island

MORE TRAFFIC

LIGHTS - HAND IN HAND  
WITH MORE DEVELOPMENT

Staffing in local  
stores - not  
enough apply - why?

Concerts in park are sterile,  
so many rules.

Miss ball tournaments,  
concerts with mixed ages.

Squeaky wheel always gets  
the grease. Young families  
voices get left out.

Quality inn, local places  
cannot put on as many  
events, because they can't  
get the staff willing to  
work.

Employers are struggling to find staff especially in the Tourism & Hospitality sector in the past 3 years.

Cost of living is increasing locally.

- Food.
- Housing
- Fuel

Lack of affordable housing, houses are expensive,

Significant increase in past 3-5 yrs.

average cost for single family dwelling ~ \$340,000

### PUBLIC TRANSIT

- Does not reach / serve outlying areas

- Errington
- Coombs

The new brewery has become a wonderful meeting place. We need more of these.

I SAW A MALE IN HIS YOUNG 20's WITH A MACHETE OUTSIDE MCDONALD'S AND I WAS WORRIED -

I was by the river and  
I saw a campsite where a  
young family camping. A sign  
of true homelessness.

Change from small  
town to  
Larger city rapid growth  
growing pains  
along the way.

Limited opportunities for  
~~Lack~~ of recreational  
activities for  
working people.

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activities for  
working people.

Traffic. People seem to  
ignore the rules of the  
road.