

Vendor Questions and Answers:

Will the City of Parksville require deployment services for all requested products?

Answer: The City may require deployment services for all requested products except PCs, Monitors and laptops

Is end user imaging required for PCs and laptops?

Answer: No

Is Windows 10 Pro required for PC's and laptops?

Answer: Windows 10 is required.

Is system management needed (Intel or Vpro)?

Answer: optional

Is wireless needed in PC's and laptops?

Answer: Laptops

Is it possible to provide existing brand and models for all current products?

Answer: HP, Dell, Microsoft, ASUS, Panasonic. No time to list models.

How many monitors are being connected to each desktop (1, 2 or 3)?

Answer: usually 2 per desktop on average. Some with 1.

Do all products need maximum upgrade options for all memory, HDD , processor etc for each system ?

Answer: You can list what options you have for upgrades whether maximum or not.

Are you looking at a single provider for all your technology?

Answer: Yes, if possible.

Is a mandatory requirement for responding to this RFP the ability to resell Enterprise agreements?

Answer: The City is considering an Enterprise Agreement with Microsoft (see page 8 of original proposal).

Are you open to looking at a converged Server/Storage infrastructure?

Answer: The City is open to vendor supplied options (see Page 5 of original proposal under Servers)

Will you accept a response for just the Wireless and switch portion; with full management, of this RFP?

Answer: The City will accept a response for just the Wireless and switch portion with full management.