

Questions and Answers – November 23, 2022

1. Section A2 – Static Guard
Could you outline some of the duties and or tasks from this post together with any specific training requirements such as OFA 1 or 2 / Mental Health awareness / Indigenous awareness etc, etc
[James Arden] Nothing specific for required training and duties other than security patrol and monitoring doors and behaviour.
2. Could you also confirm if patrol / shift reports are required and if so should they be electronic or is there a local procedure
[James Arden] Not required regularly but may be relied on for information.
3. Section B2 – Additional Guards
Could you summarize how many times / number of hours this service has been required so far this year
[James Arden] No, each year is different and we have 4 partners in the facility that have varying needs. Less than 20.
4. Section E – Park Gate call back
Could you confirm number of times this has occurred so far this year
[James Arden] Varies year to year and usually in summer. Less than 20.
5. Section F – Alarm response
Could you confirm number of alarm calls so far this year
[James Arden] No, but it can be a semi- regular occurrence.
6. Section G – Additional Guard
Could you summarise how many times / number of hours this service has been required so far this year
[James Arden] We add it in at various times and we do not track it. Less than 20.
7. General Conditions – 2 Length of Contract
Document states length of agreement runs for 1-year but then lists Jan 1st 2023 through Dec 31st 2026
[James Arden] Yes this was updated In BC Bid through an amendment. 3 years with 2, 1-year optional renewals. It is a three-year fixed rate with two, one-year options.
8. Document further outlines right to extend by another 2-years, we assume this covers 3-year period referenced above but please clarify
See answer #7
9. Would the City consider a 3-year term on a fixed rate (as opposed to 1 year plus 2 x 1-year extensions)
See answer #7