

Paying Your City Utility Bill

City utility payments are due April 30. Although our finance department is open to receive payments, we encourage residents to use other methods to make payments to help keep our residents safe during the pandemic.

ONLINE

We encourage residents to pay through online banking or telephone banking. When using online banking, search for payee “**Parksville, City of – UTILITIES**” and then simply use the six digit account number from your utility bill.

BY MAIL

You can also mail your payment to City of Parksville, P O Box 1390, Parksville V9P 2H3. Cheques must be dated and received at City Hall on or before the due date of April 30. Allow plenty of time for mail delivery as postmark is not accepted as date of payment.

IN-PERSON

Our finance department at City Hall is open 9 am to noon and 1 to 3 pm, weekdays, to take in-person payments. Entrance is from Jensen Avenue East only. Masks are mandatory and visitors will be asked to provide contact information for contact tracing purpose.

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For more information:

Deb Tardiff, Manager of Communications

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