

VOYENT ALERT! Notification System for Parksville-Qualicum Beach

Provided by the City of Parksville and the Town of Qualicum Beach, *Voyent Alert!* is a new multi-purpose communication service which will be used to send alerts to residents, businesses and visitors during critical events such as floods or fire as well as relevant day-to-day communications such as road closures, snow removal and water advisories.

Anyone who registers for the Parksville-Qualicum Beach notification system will receive personalized information such as the distance and direction from an incident and preferred evacuation routes from locations the subscriber chooses. The service allows registrants to create and set multiple locations such as workplace, a child's school or a relative's home. Notifications about life-safety events related to those locations will then be sent to registrants through the *Voyent Alert!* system on whichever communications method has been selected.

NEED HELP TO SIGN UP?

We are offering two dates, a chance to ask questions or get help to sign up for *Voyent Alert!*

- November 12 from 10 am to 1 pm - Forum, 100 Jensen Avenue East
- November 14 from noon to 3 pm - Qualicum Beach Town Hall, lower lobby

Alerts can be sent over a variety of communication channels including mobile apps, text/SMS, email or voice dial. You can register for one or more of these channels and smart alerting capabilities ensure notification when a communication is relevant to you or one of the locations you are tracking. Registration for the services is FREE, simple and anonymous.

Mobile app users can download and install the *Voyent Alert!* app from the Apple or Google Play app stores. Email or SMS user may register online to receive email or text-based alerts at <https://register.voyent-alert.com>. Access to the *Voyent Alert!* sign-up can also be accessed from the City of Parksville and Town of Qualicum Beach websites along with instructions to assist in sign-up.

Should your organization or community group wish to learn more about *Voyent Alert!* or wish to book an emergency preparedness education opportunity please contact info@parksville.ca.

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For more information:

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