

Results of Online Resident Survey

The City of Parksville recently conducted an online resident satisfaction survey receiving 93 responses. The survey questions mirrored the resident satisfaction questions included in the more comprehensive 2010 resident survey.

Unfortunately, there were insufficient completions to allow meaningful comparisons to the 2010 results. The results with comments are now on the City's website at <http://www.parksville.ca/cms.asp?wpID=339>.

82% rated the overall value of services received from the City as excellent, very good or good and 91.5% rated the overall quality of life as excellent, very good or good.

The comments were provided to City departments and to Council for their consideration. We requested only Parksville residents complete the survey and allowed the opportunity for more than one person at an email address to participate in order to accommodate more than one person per household.

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For more information:

Debbie Tardiff, Communications Officer

250 954-3073