

Parksville Utility Notices Now in the Mail

Utility notices delivered to Canada Post yesterday by the City of Parksville are expected to be in mailboxes in the next few days. Due to the Canada Post strike which began on September 25, City utility notices were not mailed as usual to residents and businesses at the end of September.

Despite the ongoing Canada Post labour disruption, utility payments are due October 31 to take advantage of the discount. If your utility notice has already been paid, thank you! You will now receive the notice in the mail.

Payment deadline of October 31 remains in effect, regardless of whether you have received your bill by mail. To avoid late fees, interest charges or penalties, we encourage residents to make payments through online banking.

MyCity online

- Sign on to your account to obtain balance owing and transaction history.
- To sign up for MyCity, go to parksville.ca and select **MyCity** from the [ONLINE SERVICES](#) tab. Create a profile, register your account(s) and access your information:
 - ✓ UTILITIES – use utility account number and access code located on front page of utility notice (access code may be obtained from previous notice)
 - ✓ TAXES – use folio number and access code on front page of notice

Alternative methods are also listed here:

- Pick up municipal documents in person during business hours.
- Call City Hall at 250 248-6144 to obtain amount owing on your account or to request an emailed copy. Contact us directly by phone or email cashier@parksville.ca for assistance.
- Continue to use online, phone or in-person payment options.
- Enroll in our [pre-authorized payment plan](#) (PAWS) for automatic payments.
- Stay informed by checking the City of Parksville's website and following us on social media for updates.

It remains the responsibility of the account holder to ensure all payments are made by due dates. Thank you for your patience as we work to ensure continued access to services during Canada Post service disruptions.

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For more information:

Deb Tardiff, Manager of Communications; communications@parksville.ca; 250 954-3073

*The City of Parksville is located on the traditional territory of the Coast Salish Nations,
home to the Snaw-Naw-As First Nation and the Qualicum First Nation.*