

## **Rogers Communications Outage**

A telecommunications outage impacting Rogers and Fido customers across Canada means that many residents are not able to use their phones to make calls, including to 9-1-1.

The 9-1-1 system is not compromised and remains fully functional. The outage impacts Rogers and Fido customers only.

Members of the public without access to a working phone are advised to find alternate means of contact in case of emergency:

1. Use a landline or wireless device serviced by a different carrier
2. Check with a neighbour to see if you can use their phone
3. Visit a nearby businesses for help
4. Go to a community centre, library, or seniors drop-in center, or directly to the fire department or urgent care centre for help.

Please refrain from making test calls to 9-1-1. It is imperative the lines are kept open for emergency calls only.

For more information on outage updates, visit the [Rogers website](#).

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